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|  **logo_unec** **AZƏRBAYCAN DÖVLƏT İQTİSAD UNİVERSİTETİ** |
| **BEYNƏLXALQ İQTİSADİYYAT MƏKTƏBİ** |
| **BEYNƏLXALQ İQTİSADİYYAT (İNGİLİS DİLLİ) KAFEDRASI**Fənn: \_\_Menecment Müəllim: \_Turan Süleymanov\_ Qrup: \_\_1082\_  **(2017-2018 YAZ)****İmtahan suallar** |

1. Describe who managers are and where they work.
2. Define management.
3. Describe what managers do.
4. Explain why it’s important to study management.
5. Describe the factors that are reshaping and redefining management.
6. Explain what the external environment is and why it’s important.
7. Discuss how the external environment affects managers.
8. Explain early management approach
9. Explain Behavioral approach to management
10. Explain Contemporary Approaches to management
11. Define what organizational culture is and why it’s important.
12. Describe how organizational culture affects managers.
13. Describe the decision-making process.
14. Explain the three approaches managers can use to make decisions.
15. Describe the types of decisions and decision-making conditions managers face.
16. Describe and explain group decision making.
17. Describe contemporary issues in managerial decision making
18. Explain the nature and purposes of planning.
19. Explain what managers do in the strategic management process.
20. Compare and contrast approaches to goal setting and planning.
21. Describe contemporary issues in planning.
22. Describe six key elements in organizational design.
23. Identify the contingency factors that favor either the mechanistic model or the organic model of organizational design.
24. Compare and contrast traditional and contemporary organizational designs.
25. Explain the design challenges faced by today’s organizations
26. Describe the key components of the human resource management process and the important influences on that process.
27. Describe the tasks associated with identifying and selecting competent employees.
28. Explain how employees are provided with needed skills and knowledge.
29. Describe strategies for retaining competent, high-performing employees.
30. Explain contemporary issues in managing human resources.
31. Define organizational change and compare views on the change process.
32. Explain how to manage resistance to change.
33. Describe what managers need to know about employee stress.
34. Explain techniques for stimulating innovation.
35. Identify the focus and goals of organizational behavior (OB).
36. Explain the role that attitudes play in job performance.
37. Describe different personality theories.
38. Describe perception and the factors that influence it.
39. Describe learning theories and their relevance in shaping behavior.
40. Explain contemporary issues in OB.
41. Define group and describe the stages of group development.
42. Describe the major concepts of group behavior.
43. Explain how groups are turned into effective teams.
44. Explain contemporary issues in managing teams.
45. Define and explain motivation.
46. Compare and contrast early theories of motivation.
47. Describe and compare McGregor’s Theory X and Theory Y
48. Compare and contrast contemporary theories of motivation.
49. Explain Herzberg’s Two-Factor Theory
50. Describe current issues in motivating employees
51. Define *leader* and *leadership*.
52. Explain and Compare early leadership theories.
53. Describe the four major contingency leadership theories
54. **Describe** modern views of leadership and the issues facing today’s leaders.
55. **Discuss** trust as the essence of leadership.
56. **Describe** what managers need to know about communicating effectively.
57. **Explain** how technology affects managerial communication.
58. **Identify** contemporary issues in communication.
59. **Describe and explain the communication process**
60. **Identify and explain factors affecting encoding**
61. **Describe advantage and disadvantage of written communication vs. Verbal Communication**
62. **Describe advantage and disadvantage of verbal communicatio**
63. **Explain** the nature and importance of control.
64. **Describe control process**
65. Describe **four sources of information for measuring performance**
66. **Describe** the three steps in the control process.
67. **Describe** the types of controls organizations use.
68. **Describe** the types of controls managers use.
69. Explain feedforward control and identify advantages and disadvantages of this type of control
70. **Identify and describe** contemporary issues in control.
71. **Identify and explain four sources of information in control process**
72. **Explain** globalization and its impact on organizations.
73. **Discuss** how society’s expectations are influencing managers and organizations.
74. **Discuss** the factors that lead to ethical and unethical behavior in organizations.
75. **Describe** how the workforce is changing and its impact on the way organizations are managed.

**Kafedra müdiri: İsmayılov A.H.**