## **Customs Administration**

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## **Final Exam Questions**

Please read each question carefully and briefly explain what you have learned about each topic. Answers are expected to be brief but clear. Plagiarism will be considered as serious offence and will significantly affect your course grade.

- 1. Please describe what the 3P's are and explain their importance for customs modernization initiatives.
- 2. What is customs modernization cycle? What are the key stages and what kind of activities are carried out at each stage?
- 3. What do you understand by Results-Based Management? How it helps customs modernization programs?
- 4. Please describe Results-Based Management Chain and explain how it is used in modernizing customs.
- 5. What do you understand by strategic planning in customs? What are the key elements of the strategic plan in any customs organization?
- 6. What are the key strategic planning steps in customs?
- 7. Please describe "Smart Model" in terms of setting strategic objectives in customs.
- 8. What is performance measurement and how it is used in customs?
- 9. Please explain what the performance indicator is and enlist the types of indicators used in customs?
- 10. Please design 3 indicators related to Risk Management System implementation in customs.
- 11. Please design 3 indicators related to AEO program implementation in customs.

- 12. Please design 3 indicators related to Single Window implementation in customs.
- 13. Please design 3 indicators related to facilitating legal trade by customs.
- 14. Please design 3 indicators related to the effectiveness of customs enforcement activities.
- 15. What do you understand by Single Window in customs? How it helps to facilitate trade and ensure better controls?
- 16. Please describe three basic implementation models of Single Window in customs and explain the difference among them.
- 17. What are the possible benefits of Single Window implementation for government agencies?
- 18. What are the possible benefits of Single Window implementation for trade?
- 19. What are the key success factors in implementing Single Window in customs environment?
- 20. What do you know about WTO Trade Facilitation Agreement? What is the role of customs in its implementation?
- 21. Please describe the TFA Article 4 on customs appeals and explain its key provisions.
- 22. Please describe the TFA Article 1 on publication and availability of information and explain its key provisions.
- 23. Please describe the TFA Article 8 on border agency cooperation and explain its key provisions.
- 24. Please describe the TFA Article 3 on advance ruling and explain its key provisions.
- 25. Please describe the TFA Article 12 on customs cooperation and explain its key provisions.