# 3926 ENG QİYABİ 2017 testinin sualları

Fənn: 3926 Xarici dil - 2

- 1 Match the word to its definition. The speed at which a country's economy growth and gets bigger.
  - growth rate
     joint accounts
     economic output
     trade surplus
     market capitalization
- 2 Match the word to its definition. The value of goods and services produced in a country or area.

overdraft income statement stock market market capitalization

- economic output
- 3 Complete the sentence: When a country exports more than it imports, it has a ....

income statement trade balance

- trade surplus labour shortage account balance
- 4 Match the word to its definition. The difference between payments for imports and payments for exports.

key accounts stock market joint accounts

- trade balance trade surplus
- 5 Match the word to its definition. The difference between the money coming into and going out of a country.

trade surplus key accounts stock market

- balance of payments joint accounts
- 6 Choose the synonym of the word: jobless

shareholders receivables

unemployed tradersspeculators

- 7 Match the word to its definition. People who are out of work.
  - speculators
  - unemployed receivables

shareholders traders

8 Match the word to its definition. Figures relating to how well a country's economy is working.

trade credits key accounts credit policy joint accounts

- economic indicators
- 9 Complete the sentence: If something is ....., it is cheap to buy, to use or to do.

economies

 economical economics economy economic

10 Choose the wrong meaning of the word: finance

is the study of money management is money provided or lent for a particular purpose

- is the value of goods and services produced in a country or area is a field that deals with the study of investments is the management of money by countries, organizations or people
- 11 Choose the opposite for the word combination: bull market

share market

 bear market free market mass market trade market

12 Choose the synonym of the word: crash

contribution

 collapse barrier overdraft value

- 13 Match the word to its definition. The total value of shares on the market.
  - market pressure
  - market capitalization market segment market share market force
- 14 Find the correct meaning of the phrase: panic selling

Buying and selling of shares. big increases in value the total value of shares on the market

 selling shares at any price increases in price

15	Match the	e word to	o its definitio	n. An importan	t level, but o	one that is not	easy to get through.
10	TVICTOII till	e mora to	o ito dellilline	11. 1 III IIIIpoi wii	t io voi, out t	one mat is not	cas, to get time agn.

scheme mortgage turnover

barrier contribution

16 Match the word to its definition. Famous companies that are profitable in good times and bad.

customer base marketeers loss-leaders

blue chips end-users

17 Match the word to its definition. Buying and selling of shares.

 trading overdraft rally decline mortgage

18 Complete the sentence: If there is demand for shares in a company, its share price .....

falls goes into the red goes down

goes up
 is bleeding red ink

19 Match the word to its definition. An agreement giving an obligation to sell a fixed amount of a security at a particular price on a particular future date.

share contract security contract a sales contract

 a futures contract credit policy

20 Match the word to its definition. An agreement giving the right, but not obligation, to buy or sell a security at a particular price at a particular time.

share contract a sales contract credit policy

 an option contract security contract

21 Choose the synonym of the word: stockmarkets

invoices derivatives bonds

bourses overdrafts

22 Complete the sentence: Securities markets are also called.....

downmarket derivatives option markets

 capital markets overdrafts

23 Complete the sentence: ..... is an investor who wants to make a quick profit, rather than one who wants to invest over a longer period of time.

wholesaler a distributor a customer

a speculator retailer

24 Make up the sentence: is/ Europe's/ one/ centres/ of/ important/ London/ financial/ most.

one most Europe's financial of centres is important London. one most Europe's financial of centres is important London. Europe's one of important most financial is London centres.

• London is one of Europe's most important financial centres. financial is one Europe's most important London of centres.

#### 25 Find the correct meaning of the word: currencies

selling price minus direct production costs longer-term lending to businesses and the government short – term lending to business

• buying and selling the money of particular countries the variable costs in marking particular goods

#### 26 Find the correct meaning of the word: bonds

the variable costs in marking particular goods buying and selling the money of particular countries short – term lending to business

 longer-term lending to businesses and the government selling price minus direct production costs

#### 27 Find the correct meaning of the word: commercial paper

the variable costs in marking particular goods buying and selling the money of particular countries long-term borrowing to business

 short – term lending to business selling price minus direct production costs

#### 28 Match the sentence to a suitable ending. They were still working on their new designs......

when suddenly Jackson announced that he was stepping down as General Manager. and sold 3 million of the devices in 80 days. they decided to exhibit at the Inventors` Fair.

when they saw an opening in the market.
 and asked them to talk about innovation and change.

#### 29 Complete the sentence:..... are places there are many banks and other financial institutions.

securities currencies

bonds

financial centers commodities

30 Choose the right prepositions. I look forward ...hearing ...you.

from, to

to, for

on, to

to, from

at, from

31 Complete the sentence: In some industries it can take a long time to ..... the career ladder.

take

offer

make

climb

have

32 Complete the sentence: Nadine works for HR. She ..... with staff problems, as well as with recruitment and training.

to be in charge

involves

looks

deals

makes sure

33 Complete the sentence: Linda Erikson is our Quality Control inspector. She ..... for monitoring our products and trying to improve their quality.

deals

is in charge

makes sure

is responsible

looks

34 Complete the sentence: Migachov works in research and development. His job ..... developing new products and new ideas.

makes sure

deals

is in charge

involves

looks

35 Complete the sentence: Hans Reiter is our new maintenance engineer. He checks all our equipment regularly and ..... of all repairs.

makes sure

involves

deals

is in charge looks

36 Complete the sentence: Would you mind ..... our appointment to Monday?

that of after with for

that with after

43 Put the correct preposition. To be in charge .....

sharing working contact moving 37 Could you ..... us as soon as possible? sharing moving let contact working 38 Complete the sentence: Would you mind ..... at weekends? sharing let contact working moving 39 Complete the sentence: Could you ..... us have your previous employer's details? send moving contact let working 40 Complete the sentence: Jose Monzano is our security officer. He ..... that our staff and premises are protected against crime. looks is in charge involves makes sure deals 41 Put the correct preposition. To make sure ..... with after around that for 42 Put the correct preposition. To deal .....

44

45

2017	
•	of
	for
Put th	ne correct preposition. To be responsible
	for
	with
	that
	for
	of
Put tl	ne correct preposition. To look
	with
	that
	since
	after
	of

46 Complete the sentence: Ambitious people often ..... on a career plan while they are still at university.

make

have

offer

decide take

47 Complete the sentence: Certain companies ..... career opportunities to the long term unemployed or to people without formal qualifications.

take

offer

make

climb

have

48 Complete the sentence: One way to ..... a career move is to join a small but rapidly growing company.

have

climb

take

make offer

49 Complete the sentence: Some people ..... a career break to do something adventurous like sailing round the world or going trekking in India.

take decide climb have offer

50 Complete the sentence: Employees in large multinationals ..... excellent career opportunities if they are willing to travel.

take decide climb

have
offer

51 Complete the sentence: Many students . . . . . . . . . when they are at university because it fits in with their studies.

make a fortune earn commission get a promotion

 do part-time work work flexitime

52 Complete the sentence: Luke is ambitious and does not want to be a sales assistant all his life. In fact, he hopes to . . . . . . . . . and become Assistant Manager very soon.

earn commission work flexitime do part-time work

 get a promotion make a fortune

53 Complete the sentence: People who work in sales often have the opportunity to . . . . . . . . . on top of a basic salary.

get a promotion make a fortune work flexitime

 earn commission do part-time work

54 Complete the sentence: When you . . . . . . , you can arrange your own schedule, so this is very convenient when you have children.

do part-time work earn commission make a fortune

 work flexitime get a promotion

55 Complete the sentence: In banking, you can . . . . . . . . with the big bonuses and retire at 35.

work flexitime get a promotion earn commission

• make a fortune

do part-time work

56 Match the word combination to its definition. A period of time away from your job to, for example, look after your children.

career path career plan career move

career break
 career opportunities

57 Match the word combination to its definition. An action you take to progress in your career .

career path

career opportunities career plan

career move career break

58 Match the word combination to its definition. The direction of your working life takes.

career ladder career plan career break

career pathcareer opportunities

59 Match the word combination to its definition. A series of levels or steps in you working life.

career path career plan career break

career ladder career move

60 Match the word combination to its definition. Ideas you have for your career.

career path career move career opportunities

career plan
 career break

61 Match the word combination to its definition. Chances to start improve your career.

career path career break career move

 career opportunities career plan

62 Choose the wrong noun phrase: work

flexitime overtime in shifts anti-social hours

an office job

63 Choose the wrong noun phrase: take

a chance early retirement

a pension
 an opportunity
 time off

64 Choose the wrong noun phrase: do

business

a mistakepart time worka nine-to-five job

your best

65 Choose the wrong noun phrase: ear	65	Choose	the	wrong	noun	phrase:	earr
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commission

- a part time job a salary40 000 per year money
- 66 Choose the wrong noun phrase: get

the sack

- progress a promotion a bonus fired
- 67 Choose the wrong noun phrase: make
  - progress
  - a training course
    - a fortune
    - a living
    - a mistake
- 68 Complete the sentence: In order to get a full ... ,customers must send back goods in the original packaging.

storage

discount

delivery

refund bargain

- 69 Choose the right preposition. Thank you all once again ..... your continuing support of the company.
  - for
    - in
    - to
    - at
    - by
- 70 Choose the right prepositions. There are three candidates ...the position ... Sales and Marketing Director.

for, at

on, in

at, for

in, for

- for, of
- 71 Choose the right conjunction. We were unable to finance the new project .....severe cash flow problems.

though

as

because of

because

so

72 Choose the right conjunction. Sales are falling ..... management doesn't seem very worried about it.

because

but

so

as

because of

73 Match the sentence to a suitable ending. An Australian entrepreneur expressed interest in the new product....

when suddenly Jackson announced that he was stepping down as General Manager.

• that they were exhibiting at the Inventors' Fair. when they saw an opening in the market. and asked them to talk about innovation and change. and sold 3 million of the devices in 80 days.

74 Match the sentence to a suitable ending. We were having a boring meeting ....

when they saw an opening in the market.

 when suddenly Jackson announced that he was stepping down as General Manager. and asked them to talk about innovation and change. that they were exhibiting at the Inventors' Fair. and sold 3 million of the devices in 80 days.

75 Match the word or word combination to its definition. Method for customers to obtain a discount on future purchases from the same organisation.

 cooling - off period
 loyalty-card scheme method of payment after-sales service

credit-card details

76 Match the word or word combination to its definition. The time when you can change your mind and cancel an order.

credit-card details

 cooling - off period money-back guarantee after-sales service method of payment

77 Choose the right form of the verb-noun combination. To make .....

a need an award

the environment

a breakthrough advantage

78 Choose the right form of the verb-noun combination. To take ....

the environment

advantage
an award
a breakthrough
a range

79 Choose the right form of the verb-noun combination. To protect ....

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advantage
a breakthrough
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- the environment a business idea
  - a range
- 80 Choose the right form of the verb-noun combination. To meet ....
  - a breakthrough
  - a need
    - a range
    - a business idea
    - an award
- 81 Complete the sentence: Susana is the receptionist. She .... after visitors and takes messages.
  - makes sure
  - looks

is in charge

deals

involves

82 Match the word or word combination to its definition. The way that the atmosphere is getting hotter and causing warmer temperatures.

fraud squad negative growth carbon footprint

- global warming carbon offset
- 83 Complete the sentence: A new form of fraud is ...- where the criminal uses another person's details, for example their credit card, to make purchases.

negative growth capitalization

depression

identity theft flotation

84 Match the word to its definition. Making an illegal payment.

target

laundering

rigging

bribery

windfall

85 Match the word to its definition. A very bad recession.

flotation

overdraft

discount

slump windfall

86 Complete the sentence: .....is when there is rising demand, fast economic growth, falling unemployment.

breakthrough depression inflation

boom windfall

87 Match the word to its definition. An illegal payment to persuade someone to do something.

target windfall slump

bribe trough

88 Choose the right conjunction. The best option is to buy new machinery ..... the old machines are always breaking down.

or

because of

so

because though

89 Choose the synonym of the word: counterfeiting

windfall stagnation discount

c

forgery stock

90 Choose the synonym of the word: bribe

trough overdraft stagflation

backhander windfall

91 Complete the sentence: ....is when there is slow growth, but prices are increasing fast.

overdraft discount slump

stagflation

stock

92 Match the word or word combination to its definition. Hiding the illegal origin of money.

price fixing flotation stagnation insider trading

money laundering

93 Complete the sentence: ....is a type of fraud where someone illegally gets money from their employer.

trough windfall depression

embezzlement stagnation

94 Choose the wrong variant. Financial crimes may involve ....

money laundering embezzlement

bribery

downshifting identity theft

95 Choose the synonym of the word: steady

large

senior

flexible

stable small

96 Choose the synonym of the word: behaviour

target

slump

bribe

conduct rigging

97 Choose the synonym of the word: kickback

trough

sweetener

overdraft

slump

recession

98 Complete the sentence: People who commit financial crimes can be....- made to pay a sum of money.

listed

increased

involved

plummet

fined

99 Complete the sentence: Some professions have a code of ethics - rules or professional .....that control the way they behave.

troughs

peaks

guidelines

interest

disposal

100 Match the word to its definition. A very bad slump.

overdraft

depression retirement peak

windfall

101 Complete the sentence: ...is when someone buys or sells securities using information that is not publicly available.

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negative growth price fixing
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 insider trading market rigging market capitalization

102 Complete the sentence: ...is when a group of companies in the same market secretly agree to set prices at certain level so that they do not have to compete with each other.

negative growth market capitalization insider trading market rigging

price fixing

103 Complete the sentence: Investors check that the firms don't exploit workers by using ..... - employees working very long hours for very low wages.

market rigging market capitalization

sweatshop labour
 Insider trading
 negative growth

104 Complete the sentence: ...is when a group of investors work together to stop a financial market functioning as it should, to gain an advantage for themselves.

insider trading

 market rigging market capitalization negative growth price fixing

105 Choose the synonym of the word: level off

level for

level in

level on

level with

level out

106 Match the word to its definition. A period when there is a negative growth.

overdraft

boom

windfall

increase

recession

107 Choose the opposite for the word: peak

stock

growth

trough

discount disposal

108 Match the word to its definition. Illegal activities for making money.

sweetener

 rackets stagflation flotation boom

109 Match the word to its definition. The amount of goods and services that people want in a particular period.

shortage

demand

defence

slump

disposal

110 Match the word or word combination to its definition. Measures that financial institutions take in order to stop knowledge in one department being used by another department to buy or sell shares.

Affirmative action

Chinese walls

Insider trading

Money laundering

Cross-promotion

111 Complete the sentence: With corporate social responsibility, companies are establishing systematic rules for their behaviour on moral, social and....issues.

laundering

environmental

affirmative

confident

trading

112 Choose the opposite for the word: forgery

fraud

original

slump

bribe

scam

113 Match the word or word combination to its definition. A period when the economy is getting smaller because it is producing less.

overdraft

economic output

windfall

negative growth breakthrough

114 Make up the sentence: exports/ of/ The/ imports/ value/ ever/ over/ is/ higher/ than .

The over exports of value than ever is imports higher.

The value of exports over imports is higher than ever.

Exports than value higher is ever the imports of over. The exports is value of higher imports over than ever. The higher imports ever than exports is value of over.

115 Complete the sentence: ....is when the economy is growing slowly, or not at all.

overdraft breakthrough

stagnation trough disposal

116 Match the word or word combination to its definition. The highest price, value or rate reached.

windfall

peak

demand

depression

barrier

117 Choose the synonym of the word: stakes

notes

holdings

disposal

capitalization

bargain

118 Match the companies to the industry sector they belong to. Ikea, Tesco, Wal-Mart, Zara.

Engineering

Retail

IT (Information Technology)

Transport

Banking and finance

119 Match the companies to the industry sector they belong to. LG, Nokia, Samsung, Siemens.

Pharmaceuticals

Electronics

Retail

Transport

Banking and finance

120 Match the companies to the industry sector they belong to. HSBC, ING.

Banking and finance

Engineering

IT (Information Technology)

Retail

Transport

121 Match the companies to the industry sector they belong to. Qatar Airways, Ryanair.

IT (Information Technology)

Electronics

Banking and finance

Pharmaceuticals

Transport

	122 Match the compa	anies to the industry	sector they belong	to. BMW, Genera	ll Motors, Nissan	, Toyota
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IT (Information Technology)

Banking and finance

Engineering

Retail

Pharmaceuticals

123 Match the companies to the industry sector they belong to. Bayer, Johnson & Johnson, Novartis

Retail

Pharmaceuticals

**Transport** 

IT (Information Technology)

Electronics

124 Match the companies to the industry sector they belong to. Lenovo, Apple, Dell, Microsoft.

Electronics

IT (Information Technology)

Pharmaceuticals

Retail

Engineering

125 Choose the right prepositions. I've learned a lot ... lessons ... the companies I've worked ....

of, of, from

of, from, for

in, for, in

of, at, from

from, of, to

126 Choose the right prepositions. Thanks very much ...listening ...my presentation.

on, to

• for, to

at, for

of, for

for, of

127 Choose the right prepositions. We have moved ...our new head office ...central London.

on, in

to, in

at, in

to, at

in, to

128 Choose the right conjunction. Sales were not as good as they had hoped ..... they launched a marketing campaign.

because

yet

as

so

for

129 Choose the right conjunction. There is a steady growth in sales ..... profils are not rising.

though

but

because

SO

because of

130 Choose the right conjunction. It is a difficult time for the industry ..... our company is still growing.

as

because of

but

because

for

131 Choose the right conjunction. Local competition is extremely strong .....we are planning to buy out local competitors.

as

so

because of

because

though

132 Choose the right conjunction. The motivation of the sales is now increasing .....we bought some new company cars.

because of

because

but

so

though

133 Match the word or word combination to its definition. The money the company makes after taking away its costs and tax.

share price

turnover

subsidiary

market share

net profit

134 Match the word or word combination to its definition. The amount of money a company receives from sales in a particular period.

workforce

share price

turnover

subsidiary

net profit

135 Match the word or word combination to its definition. A company which owns another company.

head office

 parent company subsidiary market share

turnover

136 Match the word or word combination to its definition. The employees in a particular country or business.

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•	subsidiary workforce head office turnover net profit
137 Mate	ch the word
•	turnover share price

rd or word combination to its definition. The cost of a company's shares.

market share subsidiary workforce

138 Match the word or word combination to its definition. The main building or location of a large organization.

parent company

head office subsidiary turnover workforce

139 Match the sentence with the right meaning. We are opening our sixth subsidiary next month.

factual information

future arrangement ongoing situation temporary situation routine activity

140 Match the sentence with the right meaning. Ms Delgado is replacing Sandra as Office Manager untill next Friday.

ongoing situation

temporary situation future arrangement routine activity factual information

141 Choose the right preposition. Turnover ..... the close of the year was €83.5 million.

to

in

at for

142 Choose the right preposition. A huge increase ..... production and rising demand have had a positive effect.

to

in

for

at

on

143 Choose the right preposition. Pinelcom is committed ..... creating and delivering value to its customers.

for

to

at

in by

144 Match the word to its definition. To give other people responsibility for work rather than doing it all themselves.

to issue

to accept

to deal

to delegate to surge

145 Match the word to its definition. Encouraging employees to use their own initiative to take decisions on their own without asking managers first.

stagflation

 empowerment downshifting footprint bargain

146 Choose the opposite for the word: remote

competitive

distant

bearish

approachable stable

147 Choose the synonym of the word: accessible

attractive competitive

remote

approachable bearish

148 Choose the synonym of the word: remote

negative personal

accessible

distant rival

149 Match the word combination to its definition. Forcing people to accept ideas that they did not agree with.

income statement management by consensus window dressing

 top-down approach negative equity

150 Match the word combination to its definition. A situation where most people agree with the decisions taken.

income statement negative equity top-down approach

 management by consensus window dressing

151 Complete the sentence. Now managers want to involve employees in a process of .....- getting everyone to participate in making decisions that will affect them.

stagnation visionary dynamism

consultation bargain

152 Match the word to its definition. Easy to meet and to talk to.

rival personal remote

accessible bearish

153 Match the word to its definition. Not easy to get to know or communicate with.

stable rival accessible

distant affirmative

154 Choose the synonym of the word: charismatic

rival bearish stable

attractive personal

155 Match the word to its definition. The power to be physically and mentally active.

breach peak

scam

energy slump

156 Match the word to its definition. A lot of ideas and enthusiasm.

barrier scam

. .

breach

dynamism stagflation

157 Match the word to its definition. Planned effort to achieve something.

bust

breach

diary

drive

scam

158 Match the word to its definition. A person who has the power to see clearly how things are going to develop in the future.

speculator predator

trader

backhander

visionary

159 Match the word to its definition. An attractive quality that makes other people admire them and want to follow them.

emissions

fraud

breach

charisma footprints

160 Complete the sentence: Managers and army officers give orders and their .... - people working under them - carry them out in a system of command and control.

competitors

stakeholders

leaderships

subordinates

debtors

161 Choose the synonym of the word: downshifting

fraud

bargain

breach

rebalancing pressure

162 Match the word to its definition. Choosing to work in less stressful ways.

stagnation

backhander

oversubscribe

downshifting

distraction

163 Complete the sentence: He's completely .... - so stressed and tired by his work that he will never be able to work again.

underspent

demutualized

paid off

burned out demerged

164 Choose the synonym of the word: challenging

following

environmental professional

difficult steady

165 Choose the right conjunction. Some people choose to work from home .... to be nearer their families.

in order to

so as though

but

because of

166 Match the word to its definition. Things which stop you doing what you had planned.

derivatives

penalties

exports

interruptions

bonds

167 Choose the synonym of the word: interruption

recession

fraud

emissions

distraction

footprint

168 Match the word or word combination to its definition. To put things in order of importance.

to overlap

to merge

to interrupt

to prioritize

to wind up

169 Match the word or word combination to its definition. Small pocket-size computers.

changing hands

ethnic minorities

carbon footprints

personal organizers identity theft

170 Choose the synonym of the word: calendar

peak

fraud

stake

diary

backhander

171 Choose the right prepositions. Lots ...company employees go ...time-management courses.

of, on

on, in

of, to

in, to

of, in

172 Complete the sentence: Big projects often include bonus payments for completion early or on time, and ....for late completion.

peaks emissions

issues

penaltiesbreaches

173 Complete the sentence: If the stages are ....: they run in parallel - they happen at the same time.

chilled oversubscribe overlap

 simultaneous environmental

174 Complete the sentence: If the stages ....- the second one starts before the first finishes.

write-off demerge oversubscribe

overlap retain

175 Match the word or word to its definition. A carefully planned piece of work to produce something new.

a recession an emission a footprint

a footprint

a project a fraud

176 Match the word or word combination to its definition. A period when a machine or computer cannot be used because it is not working.

fixed time timescale

overlap

downtime

lead time

177 Complete the sentence: If something happens later than planned, it is .....

referred fixed

chilled

delayed forced

178 Complete the sentence: If a project is completed later than planned, the project is ......

ahead of schedule on schedule out of schedule

 behind schedule of schedule 179 Complete the sentence: If a project is completed before the planned time, the project is ......

out of schedule behind schedule on schedule

 ahead of schedule of schedule

180 Complete the sentence: If a project is completed at the planned time, the project is ......

out of schedule of schedule behind schedule

 on schedule ahead of schedule

181 Complete the sentence: The times or dates when things in a plan should happen are its ....

breach priority overlap

schedule quality

182 Complete the sentence: The ..... time for something is the period of time it takes to prepare and complete or deliver all or part of something.

stable

bust

head

leadslump

183 Match the word to its definition. The overall period during which something should happen or to be completed.

workforce breach

footprint

timescale turnover

184 Match the word or word combination to its definition. The name, number and expiry date on your payment card.

after-sales service cooling - off period loyalty-card scheme method of payment

credit-card details

185 Match the word or word combination to its definition. The help you get from a company when you start to use their product.

cooling - off period loyalty-card scheme

 after-sales service credit-card details method of payment 186 Match the word or word combination to its definition. The way you pay for the goods you want.

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loyalty-card scheme
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 method of payment after-sales service credit-card details cooling - off period

187 Match the word or word combination to its definition. A promise to return your money if you are not happy.

credit-card details

 money-back guarantee method of payment after-sales service cooling - off period

188 Match the word or word combination to its definition. Another name for a /producer/

cook

manufacturer

seller

buyer caller

189 Match the word or word combination to its definition. An area or building with a number of shops.

organizations

 shopping center stock house stock market financial market

190 Complete the sentence with the correct ending. We were all in agreement ....

so she won't have to drive to work anymore.

 so we didn't have to discuss the deal any further. so we have to ask them to send us one. which means they don't have to queue. so we had to order some more.

191 Complete the sentence with the correct ending. They say some of the goods are damaged.....

which means they don't have to queue. so we didn't have to discuss the deal any further. so she won't have to drive to work anymore.

so we'll have to exchange them.
 so we had to order some more.

192 Complete the sentence with the correct ending. Her new flat is near her workplace......

so we have to ask them to send us one.

so she won't have to drive to work anymore. so we didn't have to discuss the deal any further. which means they don't have to queue. so we had to order some more.

193 Complete the sentence with the correct ending. We didn't have any more paper in stock ......

so we'll have to exchange them. which means they don't have to queue.

so we had to order some more.
 so she won't have to drive to work anymore.
 so we didn't have to discuss the deal any further.

194 Complete the sentence with the correct ending. They usually order online....

so we have to ask them to send us one.

which means they don't have to queue.
 so we had to order some more.
 so she won't have to drive to work anymore.
 so we didn't have to discuss the deal any further.

195 Complete the sentence with the correct ending. They don't have an online catalogue.....

so we didn't have to discuss the deal any further.

so we have to ask them to send us one.
 which means they don't have to queue.
 so we had to order some more.
 so she won't have to drive to work anymore.

196 Complete the sentence: Do not ... to contact us if you need further information.

orginize deliver open offer

hesitate

197 Complete the sentence: ... means to send goods to a place.

to improve to cover

to dispatch to walk to prepare

198 Complete the sentence: Products and services offered at a large discount are generally a (an) .....

sale

 bargain increase stock offer

199 Complete the sentence: A... is a large area where there are lot of shops, usually a covered area where cars cannot go.

head office

mall industry town restaurant

200 Complete the sentence: If you buy goods in ....., you buy large amounts of them.

minority

bulk

service
credit
refund

201	C 1 1 1 1 1	•	.1 . 11	1 1 0.1	1 1'
201	Complete the sentence: A.	is a compar	y or a person that sells g	goods to members of the	public.

teacher

retailer

broker

purchaser

secretary

202 Complete the sentence: Goods will be ... within 24 hours of your order.

purchased

dispatched

exchanged

placed

increased

203 Complete the sentence: Goods are kept in our . . . . . . . until ready for delivery.

mail

turnover

bargain

warehouse industry

204 Complete the sentence: When the goods you require are not available they are ......

dispatched

out of stock

confident

rejected

in stock

205 Complete the sentence: ... is a request by a customer for goods or services.

workplace

hospitality

order

activity

regard

206 Complete the sentence: Always .....the small print before you sign a sales contract.

damage

read

write

order

have

207 Complete the sentence: A ......is a person or company that sells goods in large quantities to business.

broker

wholesaler

representative

dealer

buyer

208 Complete the sentence: ... means to give someone their money back, because they are not satisfied with what they have bought.

to cover to damage to order

to carry

to refund

209 Complete the sentence: We offer a ... to customers who buy in bulk.

bargain

storage

discount delivery

refund

210 Match the sentence to a suitable ending. The job involves sales presentations,....

so I have to be very careful with cashflow.

so you must be confident.

so I don't have to worry about a bank loan.

so you'll have to buy it on disk.

so we must not offer any further discounts.

211 Match the sentence to a suitable ending. We've reached our sales targets,....

so you must be confident.

• so we don't need to work over the weekend.

so I don't have to worry about a bank loan.

so we must not offer any further discounts.

so you'll have to buy it on disk.

212 Match the sentence to a suitable ending. It isn't available as a download,....

so we don't need to work over the weekend.

so you'll have to buy it on disk.

so I have to be very careful with cashflow.

so we must not offer any further discounts.

so you must be confident.

213 Match the sentence to a suitable ending. Our profit margin is low,....

so I have to be very careful with cashflow.

• so we must not offer any further discounts.

so you'll have to buy it on disk.

so we don't need to work over the weekend.

so you must be confident.

214 Match the sentence to a suitable ending. I can pay for the house now,.....

so we must not offer any further discounts.

so I don't have to worry about a bank loan.

so you must be confident.

so I have to be very careful with cashflow.

so you'll have to buy it on disk.

215 Match the sentence to a suitable ending. My business is quite small,....

so we don't need to work over the weekend.

so you must be confident.

so you'll have to buy it on disk.

so I have to be very careful with cashflow.
 so I don't have to worry about a bank loan.

216 Match the sentence to the right meaning expressed by the modal verb. The supermarket is just down the road so we don't have to take the car.

Don't do that!

It is not necessary.

It is against the law.

It is necessary.

It would be a good idea.

217 Match the sentence to the right meaning expressed by the modal verb. You mustn't show your PIN to anyone.

It is against the law.

It is not necessary.

Don't do that!

It is necessary.

It would be a good idea.

218 Match the sentence to the right meaning expressed by the modal verb. You should order online, it's more convenient.

It is not necessary.

It would be a good idea.

It is necessary.

Don't do that!

It is against the law.

219 Match the sentence to the right meaning expressed by the modal verb. We have to work very hard to reach our sales targets.

It is against the law.

• It is necessary.

It would be a good idea.

It is not necessary.

Don't do that!

220 Complete the sentence: ....allows several people in one place to see people in another location and hold a meeting together.

videoconferencing

landline

cellphone

extension

cordless phone

221 Match the word to its definition. A camera attached to a computer so that two people connected over the Internet can see aech other and talk to each other using the microphone.

cellphone

cordless phone

extension

webcam

landline

222 Match the word to its definition. A phone extension not attached by a wire that you can use when you are walking around the house, outside in the garden, etc.

cellphone extension landline payphone

cordless phone

223 Match the word to its definition. One of a number of phones on the same line, in a home or office.

payphone

extension

webcam

booking line

3G phone

224 Match the word to its definition. A mobile phone that also connects you to the mobile Internet at relatively high speeds.

videoconferencing

payphone

extension

landline

3G phone

225 Match the word to its definition. A phone you can carry with you and use anywhere.

cellphone

extension

payphone

landline

webcam

226 Match the word to its definition. A phone in a public place place operated with coins or phone card.

cellphone

payphone

webcam

landline

extension

227 Match the word to its definition. A traditional phone plugged into the wall.

cellphone

landline

cordless phone

3G phone

payphone

228 Make up the sentence: companies/ Many/ completely/ month/ down/ that/ close.

Many that month companies down completely close.

Many companies close down completely that month.

Companies close many completely down that month.

Down many companies that completely close month.

Many completely month companies that down close.

229 Match the word to its definition. The quality of being funny.

dimension

extension

distance

humour gesture

230 Match the word to its definition. A movement or position of the hand, arm, body, head, or face to express an idea, emotion.

dimension

order

extension

gesture skill

231 Choose the synonym of the word: boundaries

skills

styles

peaks

limits

sales

232 Complete the sentence: Among some managers there is a culture of .... - being at work when you don't really need to be.

individualism

consultation

collectivism

presenteeism dimension

233 Match the word to its definition. The way individuals form and behave in social groups.

target

minority

consultation

individualism

refund

234 Complete the sentence: In ....societies people are part of strong groups, often extended families.

collectivist

industrial

individualist

office

ethnic

235 Complete the sentence: In ....societies the connections between individuals are loose - everyone is expected to look after themselves and just their immediate family.

industrial

office

collectivist

individualist

ethnic

236 Choose the synonym of the word: reservation

distance extension consultation

booking activity

237 Choose the synonym of the word: deference

activity fraud culture

respect delivery

238 Choose the synonym of the word: holiday

extension target peak

vacation fraud

239 Choose the right prepositions. A company's culture depends ... a large extent ... the country it is based

-, in, on on, to, in to,-, in

to, on, in on, in, -

240 Match the word to its definition. Fixed ideas that may not be true.

breaches interruptions lifestyles

stereotypes distractions

241 Complete the sentence:....when learning and innovation are seen as important.

macho culture business culture long-hours culture

 learning culture sales culture

242 Complete the sentence: ....when selling is seen as the most important thing in an organization, rather than other activities.

learning culture corporate culture macho culture

 sales culture long-hours culture

243 Complete the sentence: ....where people are expected to work a long time each day.

sales culture

macho culture corporate culture

long-hours culture
 learning culture

244 Match the word partnership to its definition. The values typically associated with men-strength, etc.

corporate culture business culture sales culture

 macho culture learning culture

245 Match the word partnership to its definition. The way a particular company works and the things that its employees believe are important.

sales culture learning culture macho culture

 corporate culture long-hours culture

246 Match the word partnership to its definition. The way that companies in general behave, the way business is done in a particular place.

macho culture sales culture long-hours culture

business culture corporate culture

247 Match the sentence to a suitable ending. Apple released the first iPad in April 2010.....

when they saw an opening in the market. they decided to exhibit at the Inventors` Fair. when suddenly Jackson announced that he was stepping down as General Manager.

and sold 3 million of the devices in 80 days.
 that they were exhibiting at the Inventors` Fair.

248 Match the sentence to a suitable ending. As they had an exciting idea to promote,.....

and asked them to talk about innovation and change.

they decided to exhibit at the Inventors` Fair.
 when they saw an opening in the market.
 and sold 3 million of the devices in 80 days.
 when suddenly Jackson announced that he was stepping down as General Manager.

249 Complete the sentence: Some people buy luxury products because such products ... their status and give them a new, more upmarket image.

reduce

turn

raise target

lease

250 Complete the sentence: We plan to offer free ice-cream to all consumers one day a year to ... awareness of the company.

break

raise

reduce

link

treat

## 251 Match the word partnership to its definition. to meet a need

to make an important discovery or change

 to do or provide something that is necessary to do something when you get the chance to do it to offer a larger variety of goods to make somebody look or feel more important

#### 252 Match the word partnership to its definition. to raise some body's status

to do something when you get the chance to do it

• to make somebody look or feel more important to do or provide something that is necessary to offer a larger variety of goods to start selling goods or services in a new area

## 253 Match the word partnership to its definition. to make a breakthrough

to do something when you get the chance to do it

 to make an important discovery or change to start selling goods or services in a new area to make somebody look or feel more important to do or provide something that is necessary

## 254 Match the word partnership to its definition. to extend a product range

to make an important discovery or change

 to offer a larger variety of goods to make somebody look or feel more important to start selling goods or services in a new area to do something when you get the chance to do it

## 255 Match the word partnership to its definition. to enter a market

to offer a larger variety of goods

 to start selling goods or services in a new area to make an important discovery or change to do something when you get the chance to do it to do or provide something that is necessary

# 256 Match the word partnership to its definition. to take advantage of an opportunity

to make an important discovery or change

 to do something when you get the chance to do it to make somebody look or feel more important to do or provide something that is necessary to offer a larger variety of goods

# 257 Choose the right form of the verb-noun combination. To win ....

a range a business idea a need an award the environment

258	Choose	the right	form o	of the	verb-noun	combination	To extend
	CHOOSE	the right	101111 0	1 1110	vero moun	comomanon.	10 CARCHA

advantage

a range

a need

an award

the environment

259 Choose the right form of the verb-noun combination. To develop .....

a need

the environment

- a business idea
  - a range
  - a breakthrough

260 Complete the sentence: We ask consumers who are not fully satisfied to ... goods with seven days.

bargain

return

discount

delivery

sale

261 Complete the sentence: I'll talk to the manager during the break if I ... the chance.

do

get

reduce

treat

rise

262 Complete the sentence: Pollution is a big problem in our city and we are trying all sorts of ideas to ... it.

rise

deliver

reduce

do

treat

263 Complete the sentence: If you continue to be late for work you will ... the sack.

treat

make

stay

get

do

264 Complete the sentence: A lot of people want to ... part time work when they retire.

break

do

launch

treat

deliver

265 Complete the sentence: I cant find a solution to all problems, of course, but I ... my best.

sell

decide

do

make increase

266 Complete the sentence: Industrialised countries should try to ... waste instead of exporting it.

turn down

reduce set up

look for

carry

267 Match the sentence to a suitable ending. They invited high-profile entrepreneurs on TV ......

they decided to exhibit at the Inventors' Fair.

and asked them to talk about innovation and change.

and sold 3 million of the devices in 80 days. when they saw an opening in the market.

when suddenly Jackson announced that he was stepping down as General Manager.

268 Make up the sentence: development/ is/ business/ the/ Research/ great/ key/ ideas/ and/ to

Research is great to development ideas business and the key.

• Research and development is the key to great business ideas.

Research great and the business is development to ideas key.

Research and is great the development to ideas business key.

Research and great the business to development is key ideas.

269 Choose the right prepositions. Most ... the best ideas are discovered ... accident.

of, with

of, by

with, on

in, by

on, to

270 Complete the sentence: Phone numbers, email address, postal address, etc. are ......

company name

 contact details middle initial

job title

family name

271 Match the word combination to its definition. The official name of someone's job.

first name

• job title

middle initial

surname

family name

272 Choose the synonym of the word: family name

title

business name

surname company name address

273 Complete the sentence: Business cards may help you understand the ....of the company you are dealing with.

distance

 hierarchy delivery bargain extension

274 Match the word combination to its definition. An important source of information about your business contacts.

research cards

 business cards loyalty cards discount cards credit cards

275 Complete the phrase with the correct verb: ...by air

having shopping finding waiting

travelling

276 Complete the phrase with the correct verb: ...a speech

travelling shopping

making waiting going

277 Complete the phrase with the correct verb: ...an interview

shopping

having waiting being travelling

278 Complete the phrase with the correct verb: ...a parking space

going shopping

finding travelling waiting

279 Complete the phrase with the correct verb: ...stuck in a traffic jam

making finding going travelling

being

280 Complete the phrase with the correct verb: ...in a long queue

travelling

having waiting

going

taking

281 Complete the phrase with the correct verb: ...to the dentist

finding

going

taking

waiting

making

282 Complete the sentence with an appropriate word or phrase. A clean, quiet, comfortable and friendly ...... can actively reduce levels of stress.

discount

workload

distance

deadline

working environment

283 Complete the sentence with an appropriate word or phrase. Karl has a heavy ............ at the moment because several colleagues are off sick.

landline

distance

workload

deadline

flexitime

284 Complete the sentence with an appropriate word or phrase. I worked until 11 o'clock at night to meet the ...... for presenting the report.

flexitime

deadline

lifestyle

workload

working environment

285 Complete the sentence with an appropriate word. I work six days a week and never have a holiday. My girlfriend says I'm a ...........

backhander

workaholic

workload

speculator

visionary

286 Match the word or word combination to its definition. The way people choose to organise their lives.

workaholic

 lifestyle deadline workload working environment

287 Match the word or word combination to its definition. The people, things and atmosphere around you at work.

lifestyle

 working environment quality of life workload flexitime

288 Match the word or word combination to its definition. The amount of work a person is expected to do.

flexitime

 workload deadline working environment workaholic

289 Match the word or word combination to its definition. The ability to give a good amount of time to your work and to outside interests, e.g. family.

flexitime workload workaholic work-life balance

290 Match the word or word combination to its definition. Someone who cannot stop working and has no time for anything else.

flexitime

deadline

workaholic
deadline
working environment
lifestyle

291 Match the word or word combination to its definition. How personally satisfied you are with the way you live and work.

workload lifestyle

 quality of life working environment flexitime

292 Match the word or word combination to its definition. A time or date by which you have to do something

lifestyle

deadline
flexitime
workaholic
working environment

293 Match the word or word combination to its definition	n. A system where employees choose the time t	hey
start and finish work each day.		

workaholic
flexitime
working environment
deadline
workload

294 Choose the right preposition. I think we should carry ... a survey.

• out but under at if

295 Choose the right preposition. Many employees worry.... the future.

at under in since about

296 Choose the right preposition. Stress levels have increased.... recent years.

on to in

in of at

297 Choose the right preposition. The finance sector changed dramatically.... the past five years.

aboutoverat

out for

298 Choose the right prepositions. Mike says going... a stress counsellor is out... the question.

for, to to, of

on, in in, on

at, in

299 Choose the right prepositions. Lisa worked untill 11 o'clock ... night to meet the deadline ... presenting the report.

of, for

at, for on, of

in, to

at, in

300 Choose the right prepositions. I wish I could relax a bit more instead ... having to work... strict deadlines all the time.

```
on, for of, to
```

with, on

for, on

in, at

301 Choose the right prepositions. Gentaro is part ...a multinational company based... Milan.

```
on, on
```

of, in

of, on

for, on

in, to

302 Choose the right prepositions. In Ireland,... example, the economy is shrinking and business owners are worried ....how they will keep their business alive.

of, on

on, for

to, on

for, about

in, at

303 Choose the right prepositions. Being stuck...a traffic jam on your way...work can be quite stressful.

to, on

• in, to

on, for

of, about

for, on

304 Make up the sentence: handle stress/ but men and/ very differently/ women generally

Handle stress women generally but men and very differently.

But men and very different handle stress women generally.

But men and women generally handle stress very differently.
 Very differently handle stress but men and women generally.
 Women generally very differently handle stress but men and.

305 Make up the sentence: come from/ from work/ home and/ These pressures

From work come from these pressures home and.

These pressures come from home and from work.
 Come from these pressures from work home and.
 Home and from work these pressures come from.
 These pressures home and come from from work.

306 Make up the sentence: are only/ at work/ many men/ under pressure/ by contrast,

Under pressure many men by contrast, are only at work.

By contrast, many men are only under pressure at work.
 Many men are only at work by contrast, under pressure.
 At work by contrast, many men under pressure are only.
 Many men under pressure by contrast, are only at work.

307 Choose the right prepositions. Thank you...letting me have the final changes...the contract suggested... your lawyers.

```
to, on, with
for, in, by
from, at, in
```

on, in, from by, of, to

308 Choose the right prepositions. I am writing ....reference.... your ad ....network engineers.

```
in, of, about
```

• with, to, for on, in, from from, at, in

to, at, of

309 Choose the right prepositions. I look forward...hearing...you.

at, in

for, on

to, from

from, at

about, of

310 Choose the right prepositions. I am available ... interview ...the date that you mention.

about, in

for, on

in, at

on, from

from, of

311 Match the word or word combination to its definition. The person who can speak two languages.

mentioned

bilingual available stimulating

attached

312 Choose the synonym of the word: qualifications

background bargain

backhander

breakthrough

bust

313 Choose the synonym of the word: per annum

per hour per cent

per day

per capita

per year

314 Choose the wrong email ending.

Yours faithfully All the best

Sincere yours Best wishes Regards

315 Choose the right prepositions. Thank you ....the latest version ....the network equipment supply contract that you sent....email last month.

on, for, in for, of, by

in, of, about

about, at, for

at, for, on

316 Match the word or word combination to its definition. The person who should receive the fax.

fax cover sheet

intended recipient

formality

confidential information

find attached

317 Match the word or word combination to its definition. Things that others should not know.

attachment

confidential information

intended recipient

fax cover sheet

find attached

318 Match the word or word combination to its definition. The first page of a fax showing who it's from, who it's to, etc.

fax number

• fax cover sheet

find attached

intended recipient

confidential information

319 Choose the synonym of the word: seriousness

reply

formality

relation

network

document

320 Choose the synonym of the word: delete

dispatch

copy

wait

get rid of

answer

321 Complete the sentence: ....- a document that you attach to and send with an email.

inbox

attachment

up, unfortunately.
on really well.

to a very good restaurant.

	delete
	attach
	subject
322 Com	plete the sentence:allows you to send an answer back to the person who sent the email.
	attach
	delete
•	reply
	subject
	inbox
323 Com	aplete the sentence:allows you to get rid of an email you don't want to keep.
	inbox
•	delete
	reply
	subject
	attach
324 Com	aplete the sentence:contains email waiting for you to read.
	attach
•	inbox
	subject
	delete
	reply
325 Mato	ch the sentence halves. They said I should
	after five clients from Turkey.
•	come over and see them in Antalya.
	to seeing them all again.
	the Old Town.
	up their invitation next summer.
326 Mato	ch the sentence halves. Then, I took them out
	after five clients from Turkey.
•	to a very good restaurant.
	come over and see them in Antalya.
	on really well.
	the Old Town.
327 Mate	ch the sentence halves. The food was delicious and we all got
	come over and see them in Antalya.
	to seeing them all again.
•	
	up their invitation next summer.
	to a very good restaurant.
328 Mato	ch the sentence halves. One of them did not turn
	up their invitation next summer.

after five clients from Turkey.

329 Match the sentence halves. I hope I can take .....

on really well.

 up their invitation next summer. to seeing them all again.
 after five clients from Turkey.
 come over and see them in Antalya.

330 Match the sentence halves. I certainly look forward......

to seeing them all again.
 up their invitation next summer.
 come over and see them in Antalya.
 the Old Town.
 to a very good restaurant.

331 Match the sentence halves. First, I showed them around .......

to seeing them all again. after five clients from Turkey. up their invitation next summer. on really well.

• the Old Town.

332 Match the sentence halves. Last week, I had to look.....

on really well. come over and see them in Antalya.

after five clients from Turkey.
 to a very good restaurant.
 up their invitation next summer.

333 Complete the sentence: This chocolate mousse is delicious. Could I have the ....?

receipt

recipe

cuisine

cooker

cookbook

334 Complete the sentence: They are vegetarians so we should not buy any ....

spinach

meat

meal

food

onion

335 Complete the sentence: Tom worked in Bangkok for a year and now he is very keen on Thai.....

dishing

cuisine

kitchen

dish

cooker

336 Complete the sentence: Jane invited me round for dinner last night. Her husband is a wonderful .....

cooker

cook

dishing

cuisine

cookies

337 Complete the sentence: Many people have only two ....a day: breakfast and dinner.

cooks

meals

courses

dishes

cuisine

338 Find the extra word:

lobster

crab

tuna

chicken

salmon

339 Find the extra word:

cabbage

lamb

cucumber

onion

spinach

340 Find the extra word:

venison

veal

cabbage

lamb

pork

341 Form the word partnerships: 1) cosy; 2) local; 3) reasonable a) prices; b) atmosphere; c) entertainment

```
1-a; 2-c; 3-b
```

• 1-b; 2-c;3-a

1-a; 2-b; 3-c

1-b; 2-a; 3-c

1-c; 2-b; 3-a

342 Form the word partnerships: 1) convenient; 2) local; 3) efficient a) food; b) service; c) location

1-b; 2-c; 3-a

• 1-c; 2-a; 3-b

1-a; 2-b;3-c

1-b; 2-a; 3-c

1-c; 2-b; 3-a

343 Use the explanation to choose the correct verb. It was a very productive meeting. We all .....new ideas for our next advertising campaign. (thought of)

set up

looked at

put off turn down

• came up with

344 Use the explanation to choose the correct verb. Can you .....? I'm trying to put you through. (wait)

set up carrying out

hold on put off turn down

345 Use the explanation to choose the correct verb. We are .....a survey to find out what kind of restaurants are most popular with businesspeople. (doing)

looked for

 carrying out turn down set up hold on

346 Use the explanation to choose the correct verb. Carol .....a well-paid job to train as a social worker. (stopped doing)

came up with

gave up
put off
set up
hold on

347 Use the explanation to choose the correct verb. Unfortunately, we had to ....their invitation bacause we had another engagement. (refuse)

come up

 turn down carrying out looked for hold on

348 Use the explanation to choose the correct verb. Rick thought March was too early for our seminar so he .....it ....untill May. (arranged to have it at a later date)

carrying out

put off hold on set up came up with

349 Use the explanation to choose the correct verb. The government is encouraging people to .....new business. (start)

came up with

set up
looked for
gave up
put off

350 Use the explanation to choose the correct verb. We .....a new sales manager with at least three years' experience. (tried to find)

put off

looked for turn down hold on

set up

351 Choose the right prepositions. When I reached ...my wallet, I realised ...my horror that I didn't have it ...me.

to, at, with to, for, in

• for, to, on on, in, at of, in, to

352 Choose the right prepositions. We looked ...the lunch menu, which had a wide variety ...typical dishes ...our region.

in, from, of

 at, of, from on, with, from of, from, of at, in, of

353 Make up the sentence: you/ Would/ dinner/ with/ like/ us/ tomorrow/ to/ night/ have?

Would us have you like tomorrow with dinner night to?

Would you like to have dinner with us tomorrow night? Would you have with tomorrow dinner like to night us? Would dinner like to us with night tomorrow have you? Would you have to night dinner with us tomorrow like?

354 Make up the sentence: afraid/ I/ missed/ your/ I`m/ the/ company/ of/ name

I missed afraid the company of your I'm name.

I'm afraid I missed the name of your company. Your name I missed the company I'm afraid of. I afraid the name of your company I'm missed. I'm missed of the company I afraid your name.

355 Match the multiword verb with its definition. As we had another engagement, we had to /turn down/ their invitation.

• refuse see the sights entertain accept take care of

356 Match the multiword verb with its definition. We were delighted that so many sponsors /turned up/ at the event.

accept await with pleasure take care of get involved in

arrive

357 Match the multiword verb with its definition. The CEO would like to /take up/ your kind offer.

refuse see the sights

 accept arrive await with pleasure

358 Match the multiword verb with its definition. Seventy staff /took part/ in our fundraising events.

take care of

 get involved in entertain accept refuse

359 Match the multiword verb with its definition. Let's /take the clients out/ to a Chinese restaurant.

take care of

entertain
 get involved in
 see the sights
 refuse

360 Match the multiword verb with its definition. We're really /looking forward/ to the Tokyo trip.

arrive

 await with pleasure see the sights refuse entertain

361 Match the multiword verb with its definition. We have two hours to /look around/ the city.

get involved in

 see the sights take care of arrive await with pleasure

362 Match the multiword verb with its definition. Who's going to /look after/ our guests tonight?

await with pleasure

 take care of get involved in entertain accept

363 Match the sentence to a suitable ending. Could you find him somewhere comfortable ....

in the name of Robert Dorey.
a non-smoking room.
and leaving on the 7th in the morning.

but not too expensive?it's too far from the centre.

364 Match the sentence to a suitable ending. Don't book him into the Royal this time, ....

a non-smoking room.

it's too far from the centre.
 in the name of Robert Dorey.

and leaving on the 7th in the morning. but not too expensive?

## 365 Match the sentence to a suitable ending. He's arriving on Thurthday 5th ....

it's too far from the centre. in the name of Robert Dorey.

and leaving on the 7th in the morning. a non-smoking room. but not too expensive?

## 366 Match the sentence to a suitable ending. If possible, he would prefer .....

but not too expensive?

a non-smoking room.
 it's too far from the centre.
 in the name of Robert Dorey.
 and leaving on the 7th in the morning.

# 367 Match the sentence to a suitable ending. Could you book one single room.....

a non-smoking room.

in the name of Robert Dorey.
but not too expensive?
it's too far from the centre.
and leaving on the 7th in the morning.

#### 368 Make up the sentence: wants/ productive/ be/ achieve/ everyone/ results/ meetings/ to/ and

Everyone wants meetings to be productive and achieve results.
 To wants productive and everyone meetings achieve be results.
 Be productive results and wants everyone to achieve meetings.
 Meetings wants to achieve productive results and be everyone.
 Productive wants and be everyone results to achieve meetings.

#### 369 Make up the sentence: we/ useful/ felt/ had/ I/ very/ diiscussions/ some

We very felt useful some I discussions had. Useful I very had discussions we some felt. Some very useful discussions felt we had I. I had some discussions we felt useful very.

• I felt we had some very useful discussions.

#### 370 Match the word or word combination to its definition. To get the ball rolling

to go bust

to believe

 to kick off to impose to stress out

#### 371 Choose the synonym of the word: kick off

decide make

contact

begin close

05.05.2017	
372 Choose the right prepositions: We can returnthis issuethe next meeting	
on, to	
at, in	

373 Match the word or word combination to its definition. Any point from the last meeting that need to be discussed.

```
top-down approach
information line
```

matter arising brainstorming contact information

on, in to, at in, on

- 374 Choose the right prepositions: Avoid digressions where people get ...the point.
  - on off with in of
- 375 Complete the sentence: Disagreements should be dealt with .... without annoying people.

hesitate forgery waste details tactfully

376 Complete the sentence: The chairperson should appoint a ..., someone who makes that opinions and action points are noted.

predator minute-taker insider dealing speculator downshifter

377 Match the word to its definition. The list of things to be discussed.

fraud leadership agenda chat consultation

378 Complete the sentence: The chair really kept things moving - she encouraged people to ....to the point by keeping things brief.

cover stick sale waste use

379 Complete the sentence: One of the types of meeting is .....general meeting - a shareholders` meeting to discuss an important issue such as a proposed merger.

project

extraordinary brainstorming chat

conversation

380 Complete the sentence: One of the types of meeting is....meeting of employees involved in a particular activity.

entertaining

 project conversation chat extraordinary

381 Complete the sentence: One of the types of meeting is .....among colleagues where as many ideas are produced as possible, but are then evaluated later.

chat entertaining extraordinary

 brainstorming empowerment

382 Match the word or word combination to its definition. An official, formal meeting of a company's directors.

downshifting project chat

 board meeting extraordinary

383 Match the word or word combination to its definition. Informal discussion - with colleagues at the coffee machine.

entertaining board meeting brainstorming

chat project

384 Choose the synonym of the word: run

 chair confuse cancel share increase

385 Choose the synonym of the word: call off

cause launch arrange

cancel

impose

386 Choose the synonym of the word: put off

behave

plan

competepostpone

start

387 Choose the synonym of the word: put back

use

arrange

launch

put off

decide

388 Choose the synonym of the word: arrange

impact

book

hesitate

organize impose

389 Choose the synonym of the word: set up

attach

reduce

cancel

arrange

deal

390 Match the word combination to its definition. Not to go to a meeting.

to call off a meeting to bring forward a meeting

to attend a meeting

• to miss a meeting to set up a meeting

391 Match the word combination to its definition. To go to a meeting.

to set up a meeting

to run a meeting

to put back a meeting

to attend a meeting

to miss a meeting

392 Match the word combination to its definition. To be in charge of a meeting.

to put back a meeting

to set up a meeting

to miss a meeting

• to run a meeting

to bring forward a meeting

to set up a meeting to attend a meeting to run a meeting

 to call off a meeting to miss a meeting

394 Match the word combination to its definition. To make a meeting later than originally planned.

to bring forward a meeting to attend a meeting to set up a meeting

 to put back a meeting to run a meeting

395 Match the word combination to its definition. To make a meeting earlier than originally decided.

to put back a meeting to call off a meeting to run a meeting

 to bring forward a meeting to attend a meeting

396 Match the word combination to its definition. To organize a meeting.

to call off a meeting to put back a meeting to bring forward a meeting

• to set up a meeting to run a meeting

397 Complete the sentence. Prices increased again last month so the .....rose to 5.3 per cent.

unemployment rate GDP(gross domestic product) exchange rate government bureaucracy

• inflation rate

398 Complete the sentence. When the value of a country's exports is greater than the value of its imports, we say that the ......is favourable.

interest rate
GDP(gross domestic product)

 balance of trade inflation rate unemployment rate

399 Complete the sentence. The higher the .....of a country, the richer its people are.

tax incentives

 GDP(gross domestic product) labour force unemployment rate inflation rate

400 Complete the sentence. So many forms to fill in just to import one photocopier! Nobody needs all this

. . . . .

balance of trade

 government bureaucracy labour force interest rate
 GDP(gross domestic product)

401 Complete the sentence. According to a recent survey, 12 per cent of the .....are earning less than the minimum wage.

foreign investment

 labour force exchange rate government bureaucracy unemployment rate

402 Complete the sentence. How many yen to the euro? Do you know the ....., by any chance?

GDP(gross domestic product)

 exchange rate labour force interest rate inflation rate

403 Complete the sentence. In countries where the ....is high, young people tend to study more.

 unemployment rate interest rate government bureaucracy balance of trade exchange rate

404 Complete the sentence. If you plan to borrow money, you will want to know the .....

government bureaucracy unemployment rate labour force exchange rate

interest rate

405 Complete the sentence. The government is offering attractive .... to encourage foreign investment.

inflation rate foreign investment

 tax incentives balance of trade exchange rate

406 Match the economic term to its definition. Difference in value between a country's imports and exports.

labour force

 balance of trade unemployment rate tax incentives inflation rate

407 Match the economic term to its definition. Official rules/ regulations/ paperwork.

exchange rate

 government bureaucracy foreign investment labour force GDP(gross domestic product)

408 Match the economic term to its definition. Money from overseas.

inflation rate

 foreign investment balance of trade interest rate unemployment rate

409 Match the economic term to its definition. Low taxes to encourage business activity.

exchange rate

 tax incentives interest rate foreign investment government bureaucracy

410 Match the economic term to its definition. The number of people working.

government bureaucracy

 labour force exchange rate unemployment rate balance of trade

411 Match the economic term to its definition. Percentage of people without jobs.

foreign investment tax incentives labour force

 unemployment rate inflation rate

412 Match the economic term to its definition. Price at which one currency can buy another.

tax incentives

 exchange rate inflation rate unemployment rate
 GDP(gross domestic product)

413 Match the economic term to its definition. Cost of borrowing money.

balance of trade exchange rate

interest rate
 GDP(gross domestic product)
 labour force

414 Match the economic term to its definition. Percentage increase in prices.

interest rate

 inflation rate unemployment rate government bureaucracy tax incentives

5.05.2017	
415 Mato	th the economic term to its definition. Total value of goods and services produced in a country.
	inflation rate
•	GDP(gross domestic product)
	tax incentives
	balance of trade
	unemployment rate
416 Com	plete the sentence. Can you check the figures you go home?
	what
	who
	where
•	before .
	how
417 Com	plete the sentence. It's urgent, so I'll phone you I get home.
	where
	whom
	how
	what
	as soon as
418 Com	plete the sentence. I was finishing the report my boss went out with clients.
	where
•	when
	what .
	how
	whom
419 Com	plete the sentence. They'll start the meeting the manager arrives.
	whom
	what
	where .
	how
	as soon as
420 Com	plete the sentence. We won't buy anything new we've paid of all our debts.
•	until
	when
	whom
	who .
	how
421 Com	plete the sentence I'm in Geneva, I'll review all the start-up costs.
	how
•	when
	whom

422 Complete the sentence. ... you fly first class, you get more leg room.

where

where what

017		
	•	when
		what
		how
		whom
3 C	'om	nlete th

423 Complete the sentence. ... we've finished the report, we'll e-mail it to you.

who

when

how

where

what

424 Complete the sentence. We'll deliver ... they pay their last bill.

whom

what

where

as soon as how

425 Complete the sentence. ... finish this project, we'll look at new markets.

while

where

what

• after

whom

426 Complete the sentence. He looked at our business plan ....we were waiting.

what

where

whom

while

who

427 Complete the sentence. She remembers .....she first started her business.

whom

as soon as

what

when

until

428 Match the two parts of the dialogue. Are you going to the trade fair now?

No, never again. Certainly not until they apologise for their terrible mistakes.

Yes, I have. I'd like to discuss it ith you when you have a minute.

Yes,I agree. We'll find out as soon as we get the FT.

• Yes, If anybody phones while I'm out, tell them I'll be back by 1.30. When you've typed them all up, we can check them together.

429 Match the two parts of the dialogue. These figures need checking.

When you've typed them all up, we can check them together.

No, never again. Certainly not until they apologise for their terrible mistakes.

We don't know yet. We'll have more information after we've talked to the team leader.

Yes, If anybody phones while I'm out, tell them I'll be back by 1.30.

Yes, I have. I'd like to discuss it ith you when you have a minute.

430 Match the two parts of the dialogue. It would be useful to know today's exchange rates.

Well, could we possibly do that before the meeting starts?

When you've typed them all up, we can check them together.

No, never again. Certainly not until they apologise for their terrible mistakes.

• Yes,I agree. We'll find out as soon as we get the FT.

Yes, If anybody phones while I'm out, tell them I'll be back by 1.30.

431 Match the two parts of the dialogue. It seems we're not doing business with Alfatex anymore.

Yes,I agree. We'll find out as soon as we get the FT.

When you've typed them all up, we can check them together.

Yes, If anybody phones while I'm out, tell them I'll be back by 1.30.

No, never again. Certainly not until they apologise for their terrible mistakes. Well, could we possibly do that before the meeting starts?

#### 432 Match the two parts of the dialogue. Have you read Peter's ales report?

When you've typed them all up, we can check them together.

Yes,I agree. We'll find out as soon as we get the FT.

No, never again. Certainly not until they apologise for their terrible mistakes.

Yes, I have. I'd like to discuss it ith you when you have a minute.
 We don't know yet. We'll have more information after we've talked to the team leader.

### 433 Match the two parts of the dialogue. When do you want to discuss the project?

Yes, If anybody phones while I'm out, tell them I'll be back by 1.30.

We don't know yet. We'll have more information after we've talked to the team leader.

Yes, I have. I'd like to discuss it ith you when you have a minute.

Well, could we possibly do that before the meeting starts?
 No, never again. Certainly not until they apologise for their terrible mistakes.

# 434 Complete the sentence. We'll phone you when the goods ....here.

will have been

will be

were

are

have been

#### 435 Complete the sentence. We can't invest in that country untill their economy.....stable.

have been

was

will be

is

will have been

### 436 Match the economic term to its definition. A period when trade and business activity decreases.

subsidies

trade deficit

trade surplus

recession

public expenditure

437 Match the economic term to its definition. Money that a government pays to make something cheaper to buy.

```
foreign debt
public expenditure
trade surplus
```

subsidies
 trade deficit

438 Match the economic term to its definition. Situation when a country pays more money for imports than it gets from exports.

```
trade surplus
subsidies
public expenditure
```

 trade deficit foreign debt

439 Match the economic term to its definition. Situation when a country sells more goods to other countries than it buys from other countries.

```
public expenditure
foreign debt
subsidies
```

trade surplus recession

440 Match the economic term to its definition. Money that a country owes to lenders abroad.

```
public expenditure
recession
trade surplus
```

foreign debt subsidies

441 Match the economic term to its definition. The total amount of money spent by a government on schools, roads, the army, etc.

subsidies trade deficit foreign debt

 public expenditure trade surplus

442 Match the government measure with its purpose. Reduce bureaucracy

stimulate consumer spending improve the balance of trade reduce the budget deficit

 attract foreign investors stop companies polluting the air and water

443 Match the government measure with its purpose. Lower the interest rate

 stimulate consumer spending attract foreign investors improve the balance of trade stop companies polluting the air and water reduce the budget deficit

#### 444 Match the government measure with its purpose. Raise taxes

reduce unemployment improve the balance of trade stop companies polluting the air and water stimulate consumer spending

reduce the budget deficit

### 445 Match the government measure with its purpose. Pass a very strict environmental law

reduce the budget deficit attract foreign investors

 stop companies polluting the air and water stimulate consumer spending reduce unemployment

### 446 Match the government measure with its purpose. Make export easier

stop companies polluting the air and water

 improve the balance of trade stimulate consumer spending reduce the budget deficit attract foreign investors

#### 447 Match the government measure with its purpose. Create free training programmes

stop companies polluting the air and water

 reduce unemployment improve the balance of trade reduce the budget deficit stimulate consumer spending

### 448 Match the sentence halves. We can set up in that country .......

until the meeting has finished.

when the conditions are right.
 as soon as you get to the office.
 while you are still working.
 the economy will slow down.

#### 449 Match the sentence halves. I think you should save some money .......

when the conditions are right.

while you are still working.
 before we leave for the airport.
 when she finds a good job.
 until we've saved enough money.

## 450 Match the sentence halves. We won't open our new office ......

while you are still working.

until we've saved enough money.
 when the conditions are right.
 until the meeting has finished.
 the economy will slow down.

### 451 Match the sentence halves. She will move to Frankfurt .......

as soon as you get to the office.

until the meeting has finished. the economy will slow down.

when she finds a good job.
 before we leave for the airport.

## 452 Match the sentence halves. The Finance Director needs to speak to you .....

when the conditions are right.

 as soon as you get to the office. until we've saved enough money. when she finds a good job. while you are still working.

### 453 Match the sentence halves. We need to stay ......

when she finds a good job. the economy will slow down.

until the meeting has finished.
 as soon as you get to the office.
 before we leave for the airport.

#### 454 Match the sentence halves. As soon as interest rates rise, .......

while you are still working.

the economy will slow down.
 before we leave for the airport.
 until we've saved enough money.
 until the meeting has finished.

## 455 Match the sentence halves. Could you check the departure time ......

when she finds a good job.

 before we leave for the airport. the economy will slow down. until the meeting has finished. as soon as you get to the office.

456 Choose the right prepositions: Here are some expressions used ...meetings ...different purposes.

at, in

for, to

on, to

in, for

to, from

## 457 Match the word or word combination to its definition. The way the presenter looks at the audience.

breakdown

 eye contact confrontation gesture physical contact

458 Match the word or word combination to its definition. A financial adviser gives advice to people about investments.

leverage pressure

seminar

confrontation breakdown

459 Match the word or word combination to its definition. Company employees do practical exercises on time management.

pollution

workshop

leverage

distraction

confrontation

460 Match the word or word combination to its definition. A car company announces a new model.

breakdown

product launch

distraction

stagflation

workload

461 Match the word or word combination to its definition. The head of research and development gives a presentation to non-technical colleagues about a new machine that the department has just completed.

distraction

 demonstration confidential information burden stagnation

462 Match the word or word combination to its definition. The chief executives of two companies tell journalists why their companies have merged.

breakdown

 press conference distraction confrontation

connontation

product launch

463 Choose the synonym of the word: consensus

pollution

agreement

principal

leverage

distraction

464 Match the word to its definition. A situation where most people agree about something.

burden

consensus

stagnation

peak

contribution

465 Match the word to its definition. An agreement where each side accepts less than it wanted.

breakdown

 compromise distraction

```
pollution
pressure
```

466 Match the word partnership to its definition. A programme of advertising activities over a period, with particular aims.

```
advertising agency
advertising agent
advertising standarts
```

 advertising campaign advertising budget

467 Match the word partnership to its definition. An amount of money available for advertising during a particular period.

 advertising budget advertising agency advertising campaign advertising agent advertising standarts

468 Match the word partnership to its definition. A business which advises companies on advertising and makes ads.

```
advertising campaign
advertising standarts
advertising agent
advertising budget
advertising agency
```

469 Match the word partnership to its definition. Numbers showing how much a company has sold in a period.

```
sales manager
sales tax
```

 sales figures sales target sales forecast

470 Match the word partnership to its definition. How much a company thinks it will sell in a period.

sales figures

 sales forecast sales tax sales target sales manager

471 Match the word partnership to its definition. How much a company wants to sell in a period.

sales figures

 sales target sales manager sales tax
 sales forecast

472 Match the word partnership to its definition. Length of time people continue to buy a product.

```
product price
```

product lifecycle

product range product launch

473 Match the word partnership to its definition. Introduction of a product to the market.

product price

 product launch product range product lifecycle produc manager

474 Match the word partnership to its definition. Things people buy for their own use.

consumer tax

 consumer goods consumer price consumer profile consumer behaviour

475 Match the word partnership to its definition. Where and how people buy things.

consumer tax consumer goods consumer profile

 consumer behaviour consumer price

476 Match the word partnership to its definition. Description of a typical customer.

consumer goods

 consumer profile consumer price consumer tax consumer behaviour

477 Match the word partnership to its definition. A group of customers of similar age, income level and social group.

market price market research

 market segment market basket market share

478 Match the word partnership to its definition. Information about what customers want and need.

market share

 market research market price market basket market segment

479 Match the word partnership to its definition. The percentage of sales a company has.

market research

 market share market segment market price market basket

480 Match the word or phrase to its definition. The ranking of a company or brand against its competitors in terms of its sales.

rebrand

 market position product mix upmarket saturated

481 Match the word or phrase to its definition. Money that is available to spend after paying for essentials like taxes, food and housing.

upmarket

disposable income

penetrate

rebrand

market position

482 Match the word or phrase to its definition. Start selling goods or services in a new market.

penetrate
 product mix
 disposable income
 upmarket
 saturated

483 Match the word or phrase to its definition. Expensive compared to other products of the same type.

rebrand disposable income market position penetrate

upmarket

484 Match the word or phrase to its definition. A market filled so completely that no more products can be added.

market position disposable income

 saturated product mix penetrate

485 Match the word or phrase to its definition. The combination of products that a company has to offer.

rebrand

 product mix upmarket disposable income saturated

486 Complete the sentence. An advertising campaign takes place over a period of time and usually has specific .....

recession

aim

share

fraud packaging

487	Complete the sentence.	Production	are what a compar	ny must spend	on production.
TO /	Complete the sentence.	1 100ucuon	are what a compan	ny musi spema i	on production

forecast

costs

cycle

place

need

488 Complete the sentence. Good marketing should increase the volume of ........

forecast

sales

need

place

promotion

489 Complete the sentence. Companies carry out market research to get information about what buyers ...... and wants.

share

need

sales

promotion

place

490 Complete the sentence. Companies sometimes promote their products by giving ...... gifts to customers.

aim

need

promotion

free

forecast

491 Match the word to its definition. Goods or services that are sold.

service

product

promotion

place

price

492 Match the word to its definition. Where goods or services are available.

promotion

service

place

product

price

493 Match the word to its definition. Informing customers about products and persuading them to buy them.

place

promotion

price

service

product

494 Match the word to its definition. The cost to the buyer of goods or services.

product

price

service

place

promotion

495 Choose the right prepositions: Present your ideas ... the other teams .... the marketing department.

at, to

• to, in

for, of

of, on

with, in

496 Choose the right prepositions: I am interested ....your range ...diet products.

at, to

in, of

of, in

on, for

for, on

497 Choose the right prepositions: The key ....successful marketing consists....three broad areas.

on,for

of, with

• to, of

in, on

at, in

498 Choose the right prepositions: ....regard ....price, we should look carefully ....our competitors' policy.

at, in, of

with, to, at

to, for, in

on, of, with

in, at, for

499 Choose the right prepositions: ....the basis ....the above findings, I would like to make the following recommendations.

to, for

on, of

of, with

in, on

for, in

500 Make up the sentence: a/ How/ do/ often/ report/ write/ you?

How often do you write a report? How write a report do you often? How a report do you write often? How often you report do write a? How do often you write a report?

501	Make ur	the sentence:	mv/	/ Have/	sales/	read/ r	eport/	vou/ c	uarterly	1?

Have sales my report quarterly you read?

Have my read you quarterly report sales?

Have you quarterly sales read my report?

Have read you my sales quarterly sales report?

• Have you read my quarterly sales report?

### 502 Make up the sentence: expecting/ figures/ sales/ Were/ better/ you?

Were figures you expecting better sales?

Were sales you expecting better figures?

Were you expecting better sales figures?

Were expecting better you figures sales?

Were better you sales figures expecting?

### 503 Make up the sentence: a/ advertising/ Do/ lot/ on/ spend/ they?

Do spend a lot they advertising on?

Do they spend a lot on advertising?

Do a lot on they spend advertising?

Do they a spend advertising on lot?

Do a lot advertising on they spend?

### 504 Complete the sentence. .....is you sales forecast?

which

what

who

how

why

# 505 Complete the sentence. .....do you expect people to continue to buy this product?

who

how long

how many

what

when

## 506 Complete the sentence. .....market segments has your product been most successful in?

who

which

why

how much

what

## 507 Complete the sentence. .....did you target your new product at?

who

what

how

how much

how many

#### 508 Complete the sentence. .....new products did you launch? Was it two or three?

why

how much who

how many how long

509 Complete the sentence. .....money did you spend on the campaign?

why

how much how many

how long

when

510 Complete the sentence. .....didn't you contact an advertising agency?

what

which

why

who

how much

511 Complete the sentence. .....did you launch this advertising campaign?

what

when

how much

how many

which

512 Complete the sentence. In our very ....business world, a good brand is one of the keys to the success of any company.

possible

competitive

informative

saturated

domestic

513 Match the word to its definition. To discuss and agree the price of something.

to hesitate

to receive

to cancel

to follow

to bargain

514 Match the word to its definition. Someone who is good at getting what they want, but could be difficult to deal with.

free negotiator

state negotiator

 tough negotiator special negotiator joint negotiator

515 Match the phrase to its definition. The way that negotiations develop.

bargaining power

bargaining process

bargaining ploy bargaining point bargaining chip

516 Match the phrase to its definition. The degree to which one side is strong enough to obtain what it wants.

- bargaining process
- bargaining power

bargaining point

bargaining ploy

bargaining chip

517 Match the phrase to its definition. A particular issue that a negotiator discusses.

bargaining process

bargaining point

bargaining power

bargaining ploy

bargaining chip

518 Match the phrase to its definition. An issue that a negotiator uses in order to gain an advantage.

bargaining power

bargaining chip

bargaining ploy

bargaining point

bargaining process

519 Match the phrase to its definition. A technique used by a negotiator that might be considered as unfair.

bargaining ploy

bargaining point

bargaining process

bargaining chip

bargaining power

520 Match the phrase to its definition. A particular technique used by a negotiator.

bargaining process

bargaining chip

bargaining point

bargaining power

bargaining tactic

521 Complete the sentence. .....negotiations take a very long time.

intense

last-minute

protracted

ridiculous

structured

522 Complete the sentence. .....negotiations take place very late in relation to the time that an agreement is necessary.

protracted

last-minute

delicate

ridiculous

wage

523	Complete the sentence.	negotiations are very	v difficult and	could easily	v fail.

ridiculous

delicate

structured

last-minute

protracted

524 Complete the sentence. .....negotiations are very difficult and tiring, with a lot being discussed.

protracted

intense

last-minute

ridiculous

structured

525 Complete the sentence. Don't make ......claims - don't say things are better than they really are.

confident

exaggerated

ridiculous

structured

positive

526 Complete the sentence. Use ..... - hand movements - to emphasise key points.

eye contact

gesture

deference

booking

confrontations

527 Complete the sentence. Maintain ......by looking round the room at each person in the audience for about a second.

booking

digressions

attachment

eye contact

punctuality

528 Complete the sentence. Avoid ...... - irritating ways of moving and speaking.

deference

mannerisms

confrontations

standpoints

digressions

529 Choose the right prepositions: That brings me ...the end ...my presentation.

with, by

in, for

to, of

on, to

at, on

<b>730</b>	$\alpha$ 1	1 1	. • . •	T	•	1 ()	41 41 1
23(1)	(Thoose t	he righ	t nrenositions:	11me 19	moving	so let s film	1the third area
220	CHOOSE L	ne ngn	i prepositions.	I IIIIC IS	moving	, 50 let 5 tull	itiic tiiii a aica

- at, by
- on, to
  - in, for
  - in, of
  - in, with
- 531 Choose the right prepositions: Anne-Marie Duval works ...a firm ...management consultants.
  - by, at
  - for, of
    - at, in
    - on, for
    - with, in
- 532 Match the verb to the noun: do
  - costs
  - research
    - options
    - sales
    - information
- 533 Match the verb to the noun: forecast
  - research
  - costs
  - sales
    - options
    - information
- 534 Match the verb to the noun: estimate
  - sales
  - costs
    - information
    - options
    - research
- 535 Match the verb to the noun: consider
  - sales
  - options
    - costs
    - research
    - information
- 536 Match the verb to the noun: collect
  - options
  - information
    - sales
    - costs
    - research
- 537 Choose the right prepositions: I'm hoping to get a bonus.... the end .... the year.

at, of
on, in
to,at
with, on

538 Choose the right prepositions: We collected information .....possible locations ....the new office.

in, to

about, for to.at

at, in

with, on

539 Complete the sentence. A(an) .....contract is very profitable for a supplier or employee.

employment

lucrative binding oral

commercial

540 Complete the sentence. A(an) ......contract forces both sides by law to carry out the actions that they had promised to carry out.

oral

 binding lucrative commercial employment

541 Complete the sentence. A(an) .....contract is not written down.

commercial

oral lucrative binding

employment

542 Complete the sentence. A(an) .....contract relates to a business agreement.

employment

commercial binding oral

lucrative

543 Complete the sentence. A(an) ......contract is about what someone has to do in their job, or about what a particular group of employees have to do.

 employment oral binding lucrative commercial

544 Match the word or phrase to its definition. An agreement reached through negotiation.

attachment brainstorming attitude formality

bargain

545 Match the word or phrase to its definition. The process of solving a disagreement between two groups of people.

dimension

attachment arbitration

chat

brainstorming

546 Match the word or phrase to its definition. A situation in which neither group of people can win.

attitude

stalematebreakdown

pressure

loyalty

547 Choose the synonym of the word: stalemate

pressure

deadlock

hierarchy

diary

formality

548 Choose the synonym of the word: deadlock

hierarchy

impasse

loyalty

breakdown

pressure

549 Choose the synonym of the word: concession

pressure

trade-off

diary

attitude

stake

550 Choose the synonym of the word: proposal

attitude

offer

stake

diary

pressure

551 Complete the sentence. The idea of ......is that in negotiations there shouldn't be winners and losers.

loyalty

hierarchy

formality

win-win

breakdown

552 Match the word or phrase to its definition. The degree to which it's acceptable to touch someone's shoulder.

breakdown

 physical contact body language visual aids action point

553 Match the word or phrase to its definition. Awarness of and respect for the relative importance of people on both sides.

breakdown action point

hierarchy loyalty positive attitude

554 Match the word or phrase to its definition. The way you hold your body, the gestures you make, etc.

loyalty

 body language physical contact role of silence hierarchy

555 Match the word or phrase to its definition. Conditions that the negotiator will accept if the aims he has at the beginningare not met.

accurate record

 fallback position visual aids positive attitude action point

556 Match the verbs to the phrases: invest

to employees' concerns promptly. to all suggestions from staff. with problems quickly. with colleagues clearly

• in regular training courses for employees

557 Match the verbs to the phrases: communicate

to all suggestions from staff. to employees' concerns promptly.

 with colleagues clearly to a deputy as often as possible in their employees' abilities.

558 Match the verbs to the phrases: delegate

in regular training courses for employees

 to a deputy as often as possible in their employees' abilities. with colleagues clearly with problems quickly.

## 559 Match the verbs to the phrases: believe

with problems quickly.
to a deputy as often as possible

 in their employees' abilities. to all suggestions from staff. with colleagues clearly

### 560 Match the verbs to the phrases: deal

to a deputy as often as possible to employees' concerns promptly. to all suggestions from staff. in their employees' abilities.

• with problems quickly.

### 561 Match the verbs to the phrases: listen

with colleagues clearly in regular training courses for employees

 to all suggestions from staff. in their employees' abilities. with problems quickly.

# 562 Match the verbs to the phrases: respond

with problems quickly.

to employees' concerns promptly.
 in their employees' abilities.
 with colleagues clearly
 in regular training courses for employees

563 Choose the right preposition: He may become a good manager. It depends ...his communication skills.

by

on

in

for

of

564 Choose the right prepositions: My company spends a lot ...money ...training courses ....employees.

by, at, in

of, on, for

for, at, by

from, to, in

for, to, on

565 Choose the right preposition: Robert never listen ...my suggestions.

on

to

at

for

in

566 Choose the right prepositions: The team had to report .....their progress ....the manager every month.

3.03.2017	
	by, in
	on, to
	in, from
	for, on
	for, at
567 Choo	se the right prepositions: They apologisedeveryonetheir failure to dealthe crisis.
•	to, for, with
	by, in, on
	by, at, from
	for, on, of
	with, to, in
568 Choo	se the right prepositions: Good. So you all seem to agreemethe main points.
	in, from
	for, at
	by, in
	from, to
	with, on
569 Choo	se the right prepositions: Did she talkyouher plans to leave the company?
	with, on
	by, at
	to, about
	for, on
	in, from
570 Choo	se the right prepositions: Robert was arguinghis bosstaxation.
	to, on
	with, about
	from, to
	by, at
	in, for
571 Choo their abilit	se the right prepositions: Staff often complainedthe new manager, saying he didn't believe ties.
	with, to
	about, in
	to, for
	in, on
	at, by
572 Comp	plete these sentence with suitable preposition. Can we agree the date of our next meeting?
	for
	on
	of
	in
	by
573 Comp figures.	plete these sentence with suitable preposition. I apologised Paula for giving her the wrong

in

5.05.2017	
•	to
	with
	at
	on
	plete these sentence with suitable preposition. The Finance Director argued our Managing over profit sharing.
	on
•	with
	at
	in
	of
575 Comtime.	plete these sentence with suitable preposition. We talked our financial problems for a long
	with
	to
	on
•	about
	in
576 Com	plete these sentence with suitable preposition. He apologised losing his temper.
	in
	for
	of
	at
	on
577 Com	plete these sentence with suitable preposition. We argued next year's budget for over an hour.
	on
	in
	about
	of
	at
578 Commeeting.	plete these sentence with suitable preposition. I talk my boss every Monday at our regular
	with
•	to
	at
	in
	of
	plete these sentence with suitable preposition. I agreed her that we need to change our g strategy.
	about
•	with
	on
	in
	at

580 Choose the right preposition: He asked her how often she invested ...courses.

in of by about

at

581 Choose the right preposition: He asked her if she adapted easily ...new situation.

from by

on

of to

582 Match the sentence halves. As a result, our people would certainly enjoy ....

and continue to communicate information efficiently. our employees for their good work.

working with us more than they do at present.
 taking into account our employees` suggestions.
 a more sympathetic attitude towards them.

583 Match the sentence halves. We should also remember to praise .....

a more sympathetic attitude towards them.

our employees for their good work.
 taking into account our employees` suggestions.
 and continue to communicate information efficiently.
 working with us more than they do at present.

584 Match the sentence halves. Moreover, we should adopt .....

our employees for their good work.

a more sympathetic attitude towards them.
 working with us more than they do at present.
 and continue to communicate information efficiently.
 taking into account our employees' suggestions.

585 Match the sentence halves. We must urgently look into ways of .....

our employees for their good work.

taking into account our employees' suggestions.
 and continue to communicate information efficiently.
 working with us more than they do at present.
 a more sympathetic attitude towards them.

586 Match the sentence halves. Management should build on its strengths....

taking into account our employees' suggestions.

 and continue to communicate information efficiently. working with us more than they do at present. our employees for their good work.
 a more sympathetic attitude towards them.

587 Make up the sentence: a/ asked/ computer/ Finally,/ get/ him/ I/ I/ new/ when/ would.

Finally, I would him asked computer I when a new get.

Finally, I asked him when I would get a new computer.
 Finally, when I asked would a computer I new get him.

Finally, a new I asked would computer I get him when. Finally, would him a new asked I computer get when I.

588 Make up the sentence: organised/ was/ answered/ well/ I/ usually/ I/ that.

I was that answered well I usually organised. I usually well answered that was I organised. I was well that usually I organised answered.

I answered that I was usually well organised.
 I organised was that usually I answered well.

589 Make up the sentence: ahead/ to/ Then/ he/ should/ plan/ said/ try/ I.

Then I said to should try he ahead plan.

Then he said I should try to plan ahead.

Then I should to try ahead said he plan.

Then I plan should to try said he ahead.

Then he plan should try to said I ahead.

590 Make up the sentence: a/ He/ I/ needed/ new/ one/ said/ that.

He said a new one needed that I.

He new a said that needed I one.

He said that I needed a new one.

He needed I said a new one that.

He said I needed that one a new.

591 Make up the sentence: working/ computer/ I/ my/ properly/ replied/ wasn't.

I replied my properly wasn't computer working.

• I replied my computer wasn't working properly.

I working my replied computer wasn't properly.

I properly working wasn't computer my working.

I wasn't computer properly my replied working.

592 Make up the sentence: My/ ready/ wasn't/ asked/ my/ why/ me/ boss/ report.

My asked report me boss wasn't my ready why.

My boss asked me why my report wasn't ready.

My report wasn't why asked me ready boss my.

My ready report my asked boss me wasn't why.

My boss report my wasn't ready asked me my.

593 Complete the sentence. He always agrees with everything his negotiating partner suggests. He is......

calm

• flexible creative

impatient

unemotional

594 Complete the sentence. She is very ........ She keeps changing her mind all the time, which makes her very difficult to negotiate with.

weak

inconsistent

creative

unemotional

impatient

595 Complete the sentence. He let the other side have everything they wanted in the negotiation. He was very......

inconsistent

weak

unemotional

enthusiastic

creative

596 Complete the sentence. He likes people to feel comfortable and relaxed during a negotiation. He's a very...... person.

enthusiastic

calm

inconsistent

creative

impatient

597 Complete the sentence. I told him I was feeling really bad, and all he asked was 'Will you be able to meet the deadline?' How can anyone be so ......?

creative

unsympathetic

flexible

inconsistent

weak

598 Complete the sentence. He never shows anger, enthusiasm or disappointment during a negotiation. He is totally......

inconsistent

weak

impatient

enthusiastic

unemotional

599 Complete the sentence. She always has ideas and easily finds solutions to problems. She is a very ......person.

calm

flexible

creative

impatient

unemotional

600 Complete the sentence. He gets very angry if people are late for negotiations. He is very .......

creative

impatient

weak

calm

unemotional

601 Match the sentence halves. Will Ana ever win their trust .....

if they didn't win the contract?

• if she keeps being inconsistent?

```
if you exceed the sales target?
if we told them to hurry again?
if they make one?
```

# 602 Match the sentence halves. Wouldn't they be dissapointed .......

if we told them to hurry again?

• if they didn't win the contract? if they make one? if she keeps being inconsistent? if you exceed the sales target?

## 603 Match the sentence halves. Would you increase your order ......

if we told them to hurry again? if they didn't win the contract?

if we delivered immediately? if they make one? if you exceed the sales target?

## 604 Match the sentence halves. Won't you make a concession ......

if we delivered immediately?

• if they make one? if she keeps being inconsistent? if we told them to hurry again? if you exceed the sales target?

### 605 Match the sentence halves. Will you get a bonus ......

if they make one?

• if you exceed the sales target? if we told them to hurry again? if they didn't win the contract? if we delivered immediately?

# 606 Match the sentence halves. Wouldn't we seem impatient ......

• if we told them to hurry again? if you exceed the sales target? if they make one? if they didn't win the contract? if she keeps being inconsistent?

# 607 Complete the sentence. She'll criticise you one day and praise you the next. How can anyone be so ...?

formal irresponsive emotional polite

inconsistent

608 Complete the sentence. I think he is too .... He seems to accept whatever people say without thinking.

cooperative credible

uncritical impolite responsive

609 Complete the sentence. He signed the contract without reading it. What an ... attitude!

polite

irresponsible credible formal emotional

610 Complete the sentence. It takes two to tango. They have to try to help and stop being so ....

formal

 uncooperative responsive calm emotional

611 Complete the sentence. He prefers ... meetings where everybody can relax and feel comfortable.

credible

 informal inconsistent emotional formal

612 Complete the sentence. It was very ... to be late for the meeting and not even apologise.

polite

• impolite formal emotional calm

613 Match the sentence halves. Keep the same attitude towards others - ......

enthusiastic negotiators are rare!

be consistent
 or they will think you are weak.
 try to stay calm.
 so don't be too impatient.

614 Match the sentence halves. Say when you like an idea - .....

be consistent so don't be too impatient. you can't be tough all the time.

 enthusiastic negotiators are rare! try to stay calm.

615 Match the sentence halves. Don't agree with everyone all the time .....

so don't be too impatient.

 or they will think you are weak. you can't be tough all the time. try to stay calm.
 be consistent

616 Match the sentence halves. Don't get angry too quickly - .....

you can't be tough all the time.

enthusiastic negotiators are rare!

try to stay calm.
 or they will think you are weak.
 be consistent

617 Match the sentence halves. Sometimes you have to compromise - ......

```
or they will think you are weak.
```

• you can't be tough all the time.

try to stay calm.

be consistent

enthusiastic negotiators are rare!

618 Match the sentence halves. Good answers don't always come quickly.....

enthusiastic negotiators are rare!

so don't be too impatient.

be consistent

you can't be tough all the time.

or they will think you are weak.

619 Choose the right prepositions: The presenter is talking ...Joan Knight, an expert ...the tea industry.

for, on

in, by

by, at

of, at

to, on

620 Complete the sentence. I would like to ... about the course advertised in the Financial Times.

do

deliver

enquire

visit

invite

621 Complete the sentence. I would like to ... you to visit our stand at the trade fair.

increase

invite

listen

play

need

622 Complete the sentence. I am writing to ... about the low quality of the goods you supplied.

deliver

complain

stand

visit

invite

623 Complete the sentence. I would like to ... your advice.

visit

request

make

stay

hesitate

624 Complete the sentence. I am writing to ... the dates we agreed for our next meeting.

do

confirm

deliver

play

need

625 Complete the sentence. If you place regular orders, we ....insurance.

covered

cover

had covered

will be covering

will cover

626 Complete the sentence. If they make a concession, we ....the same.

be done

will do

had been done

do

had done

627 Complete the sentence. We'll give her a free gift if she ....her order.

are increasing

increases

increased

will increase

will be increased

628 Complete the sentence. If you ....this week, we'll place a bigger order.

is delivered

were delivered

deliver

will deliver

delivered

629 Complete the sentence. If they ....late, we will close their account.

paying

pay

paid

be paid

will pay

630 Complete the sentence. We will ....you a 15 per cent discount if you pay cash.

be given

give

gave

had given

been given

631 Match the sentence halves. When Alkaphen was launched, .....

by very young people who live in poverty. so we don't have to design a new product. and our product will become a lot more environment friendly.

the competition was already testing a similar drug.
 I'm afraid this model will have to be discontinued.

#### 632 Match the sentence halves. The packaging will be modified .....

nationwide well before the advertising campaign begins. I'm afraid this model will have to be discontinued. the competition was already testing a similar drug.

and our product will become a lot more environment friendly.
 by very young people who live in poverty.

### 633 Match the sentence halves. The existing model can be improved easily .....

by very young people who live in poverty. I'm afraid this model will have to be discontinued. the competition was already testing a similar drug.

so we don't have to design a new product.
 nationwide well before the advertising campaign begins.

## 634 Match the sentence halves. Our new computer games will be distributed ....

and our product will become a lot more environment friendly. by very young people who live in poverty. the competition was already testing a similar drug.

nationwide well before the advertising campaign begins.
 I'm afraid this model will have to be discontinued.

#### 635 Match the sentence halves. Most of the world's soccer balls are made in Asia.....

I'm afraid this model will have to be discontinued. nationwide well before the advertising campaign begins. so we don't have to design a new product.

by very young people who live in poverty.
 the competition was already testing a similar drug.

## 636 Match the sentence halves. If sales continue to fall .....

by very young people who live in poverty. and our product will become a lot more environment friendly. nationwide well before the advertising campaign begins. so we don't have to design a new product.

• I'm afraid this model will have to be discontinued.

## 637 Complete the sentence. ... products are of excellent quality.

hard useful down market

first-class obsolete

#### 638 Complete the sentence. ... products are cheap and sometimes not good quality.

total first-class popular  down market multipurpose

639 Complete the sentence. A ... product is one that has several different uses.

first-class down market large

multipurpose accurate

640 Complete the sentence. If products are ... they are made especially for one person or group of people.

economical multipurpose clear

custom made poor

641 Complete the sentence. An ... product is expensive and usually of high quality.

accurate down market multipurpose

upmarket quick

642 Complete the sentence. A product that is ... can be trusted to work well.

large quick

flatter

reliable poor

643 Complete the sentence. A product that is ... enjoyed or liked by a lot people.

obsolete quick

accurate

popular mutual

644 Complete the sentence. An ... product is one that people find beautiful and exciting.

flatter poor

obsolete

attractive total

645 Complete the sentence. A product that is ... is popular at a particular time.

mutual

large

poor

fashionable obsolete

646	Complete	the sentence	ce. If a p	roduct is	it doesn'	t cost a l	ot of money	y to use
0.0	Complete	the belitein	oo. II a p	10ddc 15	··· It doesn	t Cost a 1	ot of mone	, io asc

hard

 economical fashionable attractive expensive

647 Match the verb to its meaning: to supply to shops, companies, customers

design launch

test

 distribute discontinue

648 Match the verb to its meaning: to increase sales by advertising, etc.

distribute

design

launch

promote manufacture

649 Match the verb to its meaning: to make a plan or drawing

design

test

discontinue

distribute

launch

650 Match the verb to its meaning: to try something in order to see how it works

discontinue

manufacture

modify

test

distribute

651 Match the verb to its meaning: to change in order to improve

manufacture

distribute

promote

modify

discontinue

652 Match the verb to its meaning: to introduce to the market

distribute

discontinue

test

launch

design

653 Match the verb to its meaning: to build or make

launch

best long high hard

5.05.2017	
	modify
	discontinue
	manufacture
	promote
654 Matc	h the verb to its meaning: to stop making
	modify
	design
	manufacture
	discontinue
	test
655 Com	plete the sentence. Ferrari make performance sports cars.
	best
	long
	hard
	high
	well
656 Com	plete the sentence. Levi jeans are a made clothing product.
	best
	high
	long
	well
	hard
657 Com	plete the sentence. Duracell sells lasting alkaline batteries.
	hard
	best
	well
	long
	high
658 Com	plete the sentence. Coca-Cola and Pepsico both developed selling soft drinks.
	high
	hard
	long
	best
	well
659 Com	plete the sentence. Hermes producesquality fashion accessories.
	long
	well
	best
•	high
	hard
660 Com	plete the sentence. Timberland makes a range ofwearing footwear.

well

661 Complete the sentence. IBM manufacturestech computer products.
best
well
hard
<ul><li>high</li></ul>
long
662 Choose the right prepositions. It's fairly expensive comparedother models.
<ul><li>with</li></ul>
in
on
by
at
663 Choose the right preposition. There are five prizesthe selected companies.
about
on
at
• for
by
664 Choose the right preposition. Companiesall over the world enter the competition.
at
for
on
by
• from
665 Choose the right prepositions. Would you likejoin usdinner?
by, with
on, of
• to, for
in, at
from, in
666 Complete the sentence. Samsinite sells practical and well bags and suitcases.
mode
<ul><li>made</li></ul>
safe
card
find
667 Complete the sentence. Tungsram makes long light bulbs.
pricing
mode
market
• lasting
built

668 Complete the sentence. Samsung has produced some best ... mobile phones.

find danger

market

selling card

669 Complete the sentence. Dell manufactures high ... computer products.

select

tech

safe

cost

quality

670 Complete the sentence. Timberland makes fashinable and hard ... boots.

wearing market

design

select profit

671 Complete the sentence. Rolex makes high ... watches.

danger

quality

card

mark

easy

672 Make up the sentence: we/ have/ the/ improve/ definitely/ to/ packaging.

The have to packaging definitely improve we.

We definitely have to improve the packaging.
 To improve definitely the packaging have we.

To have packaging we improve the definitely.

Definitely to have the improve we packaging.

673 Make up the sentence: should/ new/ immediately/ we/ test/ this/ product.

New this should we immediately test product.

• We should test this new product immediately.

This immediately new product should we test.

Should this we product test immediately new.

Immediately we test should this new product.

674 Make up the sentence: repairing/ someone/ your/ now/ is/ machine/ washing.

Your machine is washing now repairing someone.

Someone is repairing your washing machine now.

Machine is someone now repairing washing your.

Washing machine is your someone now repairing.

Now someone your repairing machine is washing.

675 Complete the sentence. Sick leave is a period of time ....you stay away from your job because you are ill.

which

when

which where

> where when

.05.2017	
	where
	who
	why
676 Co public.	emplete the sentence. A retailer is a personowns or runs a shop selling goods to members of the
	what
	who
	why
	where
	when
677 Co	emplete the sentence. The shop floor is an area in a factoryordinary workers do their work.
	what
	where
	who
	why
	when
	emplete the sentence. This new instant coffee has been produced by a well-known companyhas sold its coffee in the higher price ranges.
	who
	when
	where
	which
	why
679 Co	emplete the sentence. A recession is a period of timethe economy is doing badly.
	where
	why
	what
	when
	who
	omplete the sentence. A warehouse is a large buildinggoods are stored until they are distributed to be sold.
	where
	why
	who
	when
	which
681 Co	emplete the sentence. A brand is a namemakes it easy for customers to recognise a product.
	when
	why
	who

682 Complete the sentence. A fashion designer ....created the "little black dress" was a genius.

95/97

what

who

why

683 Match the sentence to a suitable ending. They claim that none of their new cosmetics are tested ......

by Chanel, the French fashion designer. by millions of people every day. of high-quality denim.

on animals.

will be done online.

684 Match the sentence to a suitable ending. The telephone was invented .....

of high-quality denim. by millions of people every day. will be done online.

• by A. G. Bell. on animals.

685 Match the sentence to a suitable ending. The "little black dress" was created .....

by millions of people every day. of high-quality denim. on animals.

 by Chanel, the French fashion designer. will be done online.

686 Match the sentence to a suitable ending. Nestle products are consumed .....

of high-quality denim. by A. G. Bell. will be done online.

by millions of people every day.
 by Chanel, the French fashion designer.

687 Match the sentence to a suitable ending. In the future, a lot more shopping .....

by A. G. Bell. by Chanel, the French fashion designer. by millions of people every day.

will be done online.
 of high-quality denim.

688 Match the sentence to a suitable ending. Casucci jeans are made......

by Chanel, the French fashion designer. by millions of people every day. by A. G. Bell.

of high-quality denim.
 on animals.

689 Complete the sentence. It comes with a full five-year . . . . . on parts and labour.

colleague expert

staff

guaranteeplace

690 Complete the sentence. Well, it's very . . . . . in terms of power economic economics economy economical economist 691 Complete the sentence. It weighs approximately 12 kilos, but it's very strong and . . . . . late cool current reliable loud 692 Complete the sentence. It's made of . . . . . . steel and is very sturdy. elegant

jobless

stainless poor stable